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August 3, 2022

# Management's Discussion and Analysis

For the Three and Six Months Ended June 30, 2022



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# **INTRODUCTION**

This Management's Discussion and Analysis ("MD&A") for Information Services Corporation ("ISC") discusses our financial and operating performance, business indicators and outlook from management's viewpoint.

This document should be read in its entirety and is intended to complement and supplement ISC's unaudited condensed consolidated interim financial statements ("Financial Statements") for the three and six months ended June 30, 2022, and 2021. Additional information, including our Annual Information Form for the year ended December 31, 2021, is available on the Company's website at www.company.isc.ca and in the Company's profile on SEDAR at www.sedar.com.

This MD&A contains information from the Financial Statements, prepared in accordance with International Accounting Standard 34 – Interim Financial Reporting, using accounting policies that are consistent with International Financial Reporting Standards ("IFRS"), as issued by the International Accounting Standards Board ("IAS Board"). The financial information that appears throughout our MD&A is consistent with the Financial Statements.

This MD&A also includes certain measures, which have not been prepared in accordance with IFRS, such as EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA margin and free cash flow. Rather, these measures are provided as additional information to complement those IFRS measures. Refer to section 8.8 "Non-IFRS financial measures" for discussion of why we use these measures and their most closely related IFRS measures within the Financial Statements. Refer to section 2 "Consolidated Financial Analysis" for a reconciliation of EBITDA and adjusted EBITDA to net income and section 6.1 "Cash flow" for a reconciliation of free cash flow.

Unless otherwise noted, or unless the context indicates otherwise, "ISC", the "Company", "we", "us" and "our" refer to Information Services Corporation and its subsidiaries. Any statements in this MD&A made by, or on behalf of, management are made in such persons' capacities as officers of ISC and not in their personal capacities.

The Financial Statements are presented in Canadian dollars ("CAD"). In this MD&A, all references to "\$" or "dollars" are to Canadian dollars and amounts are stated in Canadian dollars unless otherwise indicated.

This MD&A contains forward-looking information and should be read in conjunction with the "Caution Regarding Forward-Looking Information" that follows. This MD&A is current as of August 3, 2022.

A reference made in this MD&A to other documents or to information or documents available on a website does not constitute the incorporation by reference into this MD&A of such other documents or such other information or documents available on such website, unless otherwise stated.

#### **RESPONSIBILITY FOR DISCLOSURE**

The ISC Board of Directors ("Board") carries out its responsibility for review of this disclosure primarily through the Audit Committee ("Audit Committee") of the Board, which is comprised exclusively of independent directors.

The Audit Committee reviews the fiscal year-end MD&A and recommends it to the Board for approval. Interim MD&As are reviewed and approved by the Audit Committee.

# CAUTION REGARDING FORWARD-LOOKING INFORMATION

Certain statements in this MD&A and certain information incorporated by reference herein contains forwardlooking information within the meaning of applicable Canadian securities laws. The purpose of the forwardlooking information is to provide a description of management's expectations regarding future events or developments and may not be appropriate for other purposes.

Forward-looking information which may be found in this MD&A includes, without limitation, that contained in the "Outlook" section hereof, and management's expectations, intentions and beliefs concerning the anticipated integration and growth of the Reamined and UPLevel (as these terms are defined herein) businesses, industries in which we operate, business strategy and strategic direction, growth opportunities, integration, contingent consideration, development and completion of projects, the competitive landscape, seasonality, our future financial position and results of operations, capital and operating expectations, projected costs, the impact of certain payments to the Government of Saskatchewan, access to financing, debt levels, free cash flow, expectations for meeting future cash requirements, the economy and the real estate market, reporting currency and currency fluctuations, dividend expectations, market trends and other plans and objectives of or involving ISC. The words *may, will, would, should, could, expect, plan, intend, anticipate, believe, estimate, predict, strive, strategy, continue, likely, potential* or the negative or other variations of these words or other comparable words or phrases are intended to identify forward-looking information.

Forward-looking information is based on estimates and assumptions made by us in light of ISC's experience and perception of historical trends, current conditions and expected future developments, as well as other factors that ISC believes are appropriate and reasonable in the circumstances. There can be no assurance that such estimates and assumptions will prove to be correct. Certain assumptions with respect to our ability to implement our business strategy and compete for business (other than our exclusive service offerings to the Government of Saskatchewan), and market our technology assets and capabilities, our ability to integrate Reamined Systems Inc. ("Reamined") as well as the group of companies operating as UPLevel ("UPLevel") on terms consistent with our expectations and these businesses performing in a manner consistent with our expectation, as well as business, economic, market and other conditions, availability of financing, currency exchange rates, consumer confidence, interest rates, level of unemployment, inflation, liabilities, income taxes and our ability to attract and retain skilled staff, are material factors in preparing forward-looking information.

Forward-looking information involves known and unknown risks, uncertainties and other factors that may cause actual results or events to differ materially from those expressed or implied by such forward-looking information. Factors that could cause our actual results or events to differ materially from those expressed or implied by such forward-looking information include, without limitation, operational, economic, market, financial, competitive, regulatory, technological and other risks (including those arising from public health concerns such as COVID-19) detailed from time to time in the filings made by the Company, including those detailed in our Annual Information Form for the year ended December 31, 2021, and the Financial Statements, copies of which are available on our website at www.company.isc.ca and in the Company's profile filed on SEDAR at www.sedar.com. You should consider these factors carefully. We caution that the foregoing list is not exhaustive. Other events or circumstances could cause actual results to differ materially from those estimated or projected and expressed in, or implied by, this forward-looking information. See section 7.2 "Business risks and risk management".

Furthermore, unless otherwise stated, the forward-looking information contained in this MD&A is made as of the date of this MD&A. We have no intention and undertake no obligation to update or revise any forward-looking information, whether as a result of new information, future events or otherwise, except as required by law. The forward-looking information contained in this MD&A is expressly qualified by this cautionary statement. You should not place undue reliance on forward-looking information contained herein.

# 1 Overview

Our financial performance for the first six months of the year has been strong. We have continued to make investments in people and technology to ensure that ISC remains well positioned as we exit the pandemic period and prepare for tighter economic conditions. In addition, we are delivering on our strategy of pursuing acquisitions that complement our business and focusing on technology to drive value for our customers.

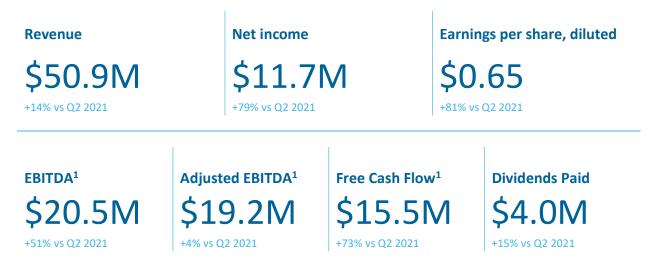
As expected, Registry Operations revenue is returning to more normalized levels compared to those seen in 2021, but still well above pre-pandemic levels and continues to contribute strong EBITDA. On June 1, 2022, Reamined was purchased by a wholly owned subsidiary of ISC, and due to the nature of the business and financial profile, it aligns well with Registry Operations. Revenue for Reamined included since acquisition elevated year-to-date revenue above those achieved in the same period of 2021.

During the quarter, Services began transitioning UPLevel customers into its divisions, including the transition of PPSA customers into Regulatory Solutions as well as accounts receivable management services into Recovery Solutions. Year-to-date, Services continues to be the largest revenue contributor of ISC's three operating segments. This has been achieved through a continued focus on the acquisition and onboarding of new customers, supported by our leading cloud-based *Registry Complete* software. Our customer-oriented approach is also a key factor in the strong transaction growth this quarter driven through the Regulatory and Corporate Solutions divisions within Services.

Technology Solutions continues to be the most affected by COVID-19, which has impacted progress on active projects and the commencement of potential new opportunities. On July 4, 2022, ISC announced the appointment of our new Head of Enterprise Registry Solutions Limited ("ERS"), Susan Bowman. The creation of this new role is expected to enhance business development, growth, and performance as well as elevate the development of new registry and registry related products and services.

# 1.1 Consolidated highlights

### SELECT CONSOLIDATED FINANCIAL INFORMATION



<sup>1</sup> EBITDA, adjusted EBITDA and free cash flow are not recognized as measures under IFRS and do not have a standardized meaning prescribed by IFRS and, therefore, they may not be comparable to similar measures reported by other companies; refer to section 8.8 "Non-IFRS financial measures". Refer to section 2 "Consolidated Financial Analysis" for a reconciliation of EBITDA and adjusted EBITDA to net income. Refer to section 6.1 "Cash flow" for a reconciliation of free cash flow.

# SELECT FINANCIAL INFORMATION

The select quarterly financial information set out for the three and six months ended June 30, 2022, and 2021, is derived from the Financial Statements and has been prepared on a consistent basis. In the opinion of the Company's management, such financial data reflects all adjustments necessary for a fair presentation of the results for those periods.

	Three mon	ths e	nded June 30,	Six mor	Six months ended June 30,		
(thousands of CAD)	2022	20	021(restated) <sup>2</sup>	2022	2	2021(restated) <sup>2</sup>	
Revenue	\$ 50,870	\$	44,623	\$ 95,023	\$	83,771	
Net income	11,657		6,511	19,064		12,059	
EBITDA <sup>1</sup>	\$ 20,458	\$	13,547	\$ 34,293	\$	25,416	
Adjusted EBITDA <sup>1</sup>	19,246		18,507	33,832		33,259	
EBITDA margin (% of revenue) <sup>1</sup>	40.2%		30.4%	36.1%		30.3%	
Adjusted EBITDA margin (% of revenue) <sup>1</sup>	37.8%		41.5%	35.6%		39.7%	
Free cash flow <sup>1</sup>	\$ 15,457	\$	8,912	\$ 26,442	\$	17,790	
Dividend declared per share	\$ 0.23	\$	0.20	\$ 0.46	\$	0.40	
Earnings per share, basic	0.66		0.37	1.09		0.69	
Earnings per share, diluted	0.65		0.36	1.07		0.67	
				As at June 30,		December 31,	
				2022		2021	
Total assets				\$ 286,547	\$	232,498	
Total non-current liabilities				\$ 104,785	\$	57,888	

<sup>1</sup> EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA margin and free cash flow are not recognized as measures under IFRS and do not have a standardized meaning prescribed by IFRS and, therefore, they may not be comparable to similar measures reported by other companies; refer to section 8.8 "Non-IFRS financial measures". Refer to section 2 "Consolidated Financial Analysis" for a reconciliation of EBITDA and adjusted EBITDA to net income. Refer to section 6.1 "Cash flow" for a reconciliation of free cash flow.

<sup>2</sup> In the fourth quarter of 2021, the Company revised its accounting policy related to the configuration and customization costs incurred in implementing Software-as-a-service ("SaaS") arrangements in response to the International Financial Reporting Interpretations Committee agenda decision released in April 2021. This accounting policy change resulted in the expense of formerly capitalized financial system implementation costs incurred in 2018 through 2021. This change resulted in a retroactive adjustment to expense these costs effective January 1, 2020. See Note 2 of the Financial Statements for further details on this adjustment.

# SECOND QUARTER CONSOLIDATED HIGHLIGHTS

- **Revenue** was \$50.9 million for the quarter, an increase of 14 per cent compared to the second quarter of 2021. This was due to continued customer and transaction growth in Services, specifically in the Regulatory and Corporate solutions divisions, as well as by \$1.7 million of revenue contributed from the UPLevel business which was acquired in February of this year. Registry Operations also contributed to increased revenue as a result of one month, or \$1.2 million in Property Tax Services revenue. Traditional Registry Operations revenue has remained relatively consistent year-to-date with the strong results achieved in 2021 including strong high value transactions revenue of \$1.8 million in the second quarter.
- Net income was \$11.7 million or \$0.66 per basic and \$0.65 per diluted share compared to \$6.5 million or \$0.37 per basic share and \$0.36 per diluted share in the second quarter of 2021. The increase is due to increased revenue in Services, additional contributed revenue from Registry Operations following the acquisition of Reamined accompanied by reductions in share-based compensation due to a decline in the Company's share price during the quarter.
- **EBITDA** was \$20.5 million compared to \$13.5 million for the same quarter in 2021, again due to increased revenue accompanied by reductions in share-based compensation expense, resulting in strong margins across all segments, and a consolidated **EBITDA margin** of 40.2 per cent for the quarter compared to 30.4 per cent in 2021.
- Adjusted EBITDA was \$19.2 million for the quarter compared to \$18.5 million in 2021. The increase is due to stronger results from operations once share-based compensation and acquisition and integration costs are

removed. These stronger results are driven by increased revenue offset by increased cost of goods sold and salary expenses. **Adjusted EBITDA margin** was 37.8 per cent compared to 41.5 per cent in 2021.

- Free cash flow for the quarter was \$15.5 million, an increase of 73 per cent compared to the second quarter of 2021 due to higher results of operations supplemented by a reduction in share-based compensation resulting from a decline in ISC's share price.
- On May 4, 2022, our Board declared a quarterly cash dividend of \$0.23 per Class A Limited Voting Share ("Class A Share"), payable on or before July 15, 2022, to shareholders of record as of June 30, 2022.
- On June 1, 2022, the Company announced that it had acquired all of the issued and outstanding shares of Reamined, a recognized leader in providing property tax management infrastructure and services in the Province of Ontario, for \$45.9 million, subject to customary purchase price adjustments. Due to its alignment with our Registry Operations segment, Reamined will be reported as part of Registry Operations.

# YEAR-TO-DATE CONSOLIDATED HIGHLIGHTS

- **Revenue** was \$95.0 million for the six months ended June 30, 2022, an increase of 13 per cent compared to the same period of 2021. Much like the increase for the quarter, this increase was due to continued customer and transaction growth in Services specifically within the Regulatory and Corporate Solutions divisions combined with \$2.8 million contributed by UPLevel since acquisition in February 2022. This was accompanied by \$1.2 million of increased revenue in Registry Operations following the acquisition of Reamined on June 1, 2022. Traditional Registry Operations revenue has remained relatively consistent year-to-date with the strong results achieved in 2021.
- Net income was \$19.1 million or \$1.09 per basic share and \$1.07 per diluted share compared to \$12.1 million or \$0.69 per basic share and \$0.67 per diluted share in the first half of 2021. The increase is due to the increased revenue in Services and Registry Operations and reductions in share-based compensation year-to-date.
- EBITDA was \$34.3 million compared to \$25.4 million for the six months ended June 30, 2021, again due to increased revenue in Services and Registry Operations, a reduction in share-based compensation resulting from a decline in ISC's share price, offset by investments made in people and technology across the business. Consolidated EBITDA margin was 36.1 per cent for the year-to-date compared to 30.3 per cent in 2021.
- Adjusted EBITDA was \$33.8 million compared to \$33.3 million last year. Much like the increase for this quarter, this metric demonstrates the ability of ISC to convert revenue into earnings while adjusting for share-based compensation and acquisition and integration costs. The increase has been driven by increased revenue in Services and Registry Operations, offset by investments made across the business in people and technology. Adjusted EBITDA margin was 35.6 per cent compared to 39.7 per cent last year.
- Free cash flow for the six months ended June 30, 2022, was \$26.4 million, an increase of \$8.6 million compared to \$17.8 million in the same period of 2021. This was due to higher results of operations augmented by a reduction in share-based compensation resulting from a decline in ISC's share price.
- On February 14, 2022, the Company's Services segment, through its wholly-owned subsidiary ESC, acquired all of the shares of a group of companies operating as UPLevel. The purchase consideration was \$9.0 million, subject to customary purchase price adjustments.

# 1.2 Subsequent events

• On August 3, 2022, our Board declared a quarterly cash dividend of \$0.23 per Class A Share, payable on or before October 15, 2022, to shareholders of record as of September 30, 2022.

# 1.3 Outlook

The following section includes forward-looking information, including statements related to the industries in which we operate, growth opportunities, our future financial position and results of operations and capital and operating expectations. Refer to "Caution Regarding Forward-Looking Information".

Both our Registry Operations and Services segments have performed well in the first half of 2022, irrespective of the prevailing economic environment. This has been due to a buoyant real estate sector in Saskatchewan, coupled with active and successful new customer acquisition, and expansion of transactions with existing customers in Services.

In some areas of Registry Operations, transactions have started to return towards more normalized levels. Acknowledging an environment of rising interest rates to combat inflation, we expect the Land Registry is on the path to pre-pandemic levels during the second half of 2022 but will still be above 2019 levels. We expect only modest fluctuations for revenue results from Personal Property Registry and Corporate Registry, while additional revenue from the new Property Tax Services also is expected to contribute positively to Registry Operations revenue for the remainder of 2022. In general, Registry Operations remains a solid contributor to our results due to the strong cash flow this segment generates on a regular and consistent basis.

We expect Services to continue to deliver customer and transaction growth in 2022, fueled by continuous technology advancements driving operational efficiency and new product innovation. This new product innovation includes the roll-out of a pilot of our new *Recovery Complete* technology solution in our Recovery Solutions area in the third quarter. *Recovery Complete* is expected to deliver similar integrated benefits for recovery clients that our search and registration clients have experienced after moving over to our previously launched *Registry Complete* platform. We expect this solution will provide improved customer experience and operational efficiencies. As with elsewhere in the business, a continued focus on investments in people and technology to advance our growth will be important in allowing us to expand our product offerings to existing customers and facilitate the acquisition of new customers on an ongoing basis.

In Technology Solutions, we expect to see continued progress and completion of a number of solution delivery projects where completion was deferred from 2021 to 2022. We see the focus of clients and potential clients returning to business as usual and therefore, procurement activity and additional support work commencing, which should translate into new contracts for this segment. An investment in our sales and technology development teams will be necessary to support these activities, as well as provide support across the organization on our technology initiatives. Subsequent to the end of the quarter, the appointment of Susan Bowman as Head of ERS was announced. The creation of this new role is expected to enhance business development, growth, and performance as well as elevate the development of new registry and registry related products and services.

The addition of Reamined and the emergence of new business development opportunities in our Services segment are expected to enhance our results for the balance of 2022. As a result, we have updated our annual guidance for revenue to be between \$188.0 million and \$193.0 million, net income to be between \$29.0 million and \$33.0 million, and EBITDA<sup>1</sup> to be between \$59.0 million and \$64.0 million in 2022.

As expected, the business has performed well in 2022, demonstrating the strength, resiliency and efficiency of our segments, especially with the emergence of Services as a leading revenue generator and with the addition of Reamined during the second quarter. The Company's diversified range of services, focus on customer service and pursuit of growth opportunities have positioned it well for continued success. In keeping with our strategy and the

<sup>&</sup>lt;sup>1</sup> EBITDA is not recognized as a measure under IFRS and does not have a standardized meaning prescribed by IFRS and, therefore, it may not be comparable to similar measures reported by other companies; refer to section 8.8 "Non-IFRS financial measures". Refer to section 2 "Consolidated Financial Analysis" for a reconciliation of historical EBITDA to net income.

progress made in the first six months of the year, the Company will continue to actively explore appropriate acquisition targets that complement or add value to our existing lines of business or provide new key service offerings that will also drive value.

# 2 Consolidated Financial Analysis

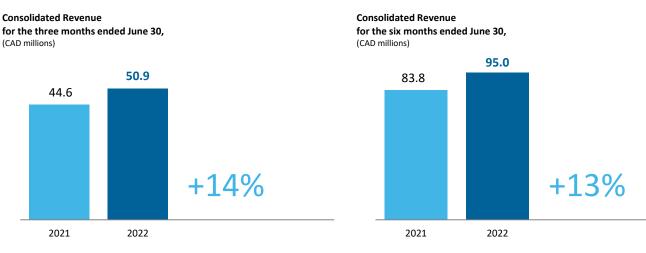
Consolidated revenue was up 14 and 13 per cent, respectively, for the three and six months periods ended June 30, 2022, compared to same period last year. Net income was up 58 per cent compared to the first six months of 2021 due to strong revenue and earnings in the Registry Operations and Services segments accompanied by a reduction in share-based compensation. Results during the first six months of 2022 include contributions from acquisitions completed during the year, specifically, UPLevel for four and a half months, and Reamined for one month.

# 2.1 Consolidated statements of comprehensive income

	Three Months	Ende	ed June 30, 2021	Six Month	ns End	ed June 30, 2021
(thousands of CAD)	2022		(restated) <sup>1</sup>	2022		(restated) <sup>1</sup>
Revenue						· · ·
Registry Operations	\$ 24,479	\$	23,965	\$ 44,091	\$	43,165
Services	24,894		20,106	47,617		36,343
Technology Solutions	1,493		550	3,310		4,261
Corporate and other	4		2	5		2
Total revenue	50,870		44,623	95,023		83,771
Expenses						
Wages and salaries	10,745		14,806	23,209		29,513
Cost of goods sold	13,686		10,943	24,963		18,532
Depreciation and amortization	3,507		3,550	6,652		7,225
Information technology services	2,702		1,952	4,875		4,009
Occupancy costs	848		677	1,710		1,527
Professional and consulting services	1,215		1,721	2,786		2,479
Financial services	467		674	1,674		1,639
Other	749		303	1,513		656
Total expenses	33,919		34,626	67,382		65,580
Net income before items noted below	16,951		9,997	27,641		18,191
Finance income (expense)						
Interest income	42		31	64		54
Interest expense	(708)		(768)	(1,165)		(1,584)
Net finance (expense)	(666)		(737)	(1,101)		(1,530)
Income before tax	16,285		9,260	26,540		16,661
Income tax expense	(4,628)		(2,749)	(7,476)		(4,602)
Net income	11,657		6,511	19,064		12,059
Other comprehensive loss						
Unrealized loss on translation of						
financial statements of foreign						
operations	(310)		(28)	(750)		(772)
Change in fair value of marketable						
securities, net of tax	-		(9)	(8)		(24)
Other comprehensive loss for the						
period	 (310)		(37)	(758)		(796)
Total comprehensive income	\$ 11,347	\$	6,474	\$ 18,306	\$	11,263

<sup>1</sup> In the fourth quarter of 2021, the Company revised its accounting policy related to the configuration and customization costs incurred in implementing Software-as-a-service ("SaaS") arrangements in response to the International Financial Reporting Interpretations Committee agenda decision released in April 2021. This accounting policy change resulted in the expense of formerly capitalized financial system implementation costs incurred in 2018 through 2021. This change resulted in a retroactive adjustment to expense these costs effective January 1, 2020. See Note 2 of the Financial Statements for further details on this adjustment.

# 2.2 Consolidated revenue



		Six Months Ended June 30						
(thousands of CAD)		2022	2021		2022			2021
Registry Operations	\$	24,479	\$	23,965	\$	44,091	\$	43,165
Services		24,894		20,106		47,617		36,343
Technology Solutions		1,493		550		3,310		4,261
Corporate and other		4		2		5		2
Total revenue	\$	50,870	\$	44,623	\$	95,023	\$	83,771

Total revenue for the quarter increased by \$6.2 million compared to the second quarter of 2021 mainly due to:

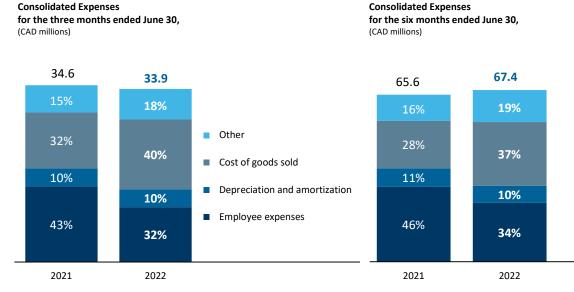
- new revenue following the acquisition of Reamined on June 1, 2022, of \$1.2 million; and
- increased revenue of \$4.8 million in Services, resulting from continued customer and transactional growth in the Regulatory and Corporate Solutions divisions. Results from UPLevel (acquired in February 2022) contributed \$1.7 million of this increase. The increase in Regulatory and Corporate Solutions divisions was supported by the transition of customers to the *Registry Complete* platform, which provides additional services and therefore necessitated a change in revenue recognition by accounting on a gross instead of net basis. This resulted in an increase in revenue and a corresponding increase in cost of goods sold for the quarter of \$1.8 million with no change in net income or EBITDA.

Total revenue for the year increased by \$11.3 million or 13 per cent compared to the prior year, again mainly due to:

- increased revenue of \$0.9 million in Registry Operations, of which \$1.2 million relates to Property Tax Services revenue following the acquisition of Reamined on June 1, 2022, which was offset by a small reduction in the Land Registry; and
- increased revenue of \$11.2 million in Services, a rise of 31 per cent, resulting from transaction and customer growth in the Regulatory and Corporate Solutions divisions as well as the addition of accounts receivable management revenue to our product suite within our Recovery Solutions business during the current year. During the first six months of the year, customers have continued to transition to the *Registry Complete* platform resulting in additional value-added services made available to these customers. The response from customers has been extremely positive. Additional revenue of \$2.8 million was contributed by UPLevel following its acquisition in February. A portion of the increase in the Regulatory and Corporate Solutions divisions is due to the transition of customers to the *Registry Complete* platform, where customer revenue is

accounted for on a gross instead of net basis. This resulted in an increase in revenue and a corresponding increase in cost of goods sold of \$4.0 million with no change in net income or EBITDA.

# 2.3 Consolidated expenses



Note: Values in table may not add due to rounding.

	Three Mo	onths Ended Ju	une 30,	Six Months Ended J				
(thousands of CAD)	<b>2022</b> 2021(restated) <sup>1</sup>		tated)1	2022		2021(restated) <sup>1</sup>		
Wages and salaries	\$ 10,745	\$	14,806	\$	23,209	\$	29,513	
Cost of goods sold	13,686		10,943		24,963		18,532	
Depreciation and amortization	3,507		3,550		6,652		7,225	
Information technology services	2,702		1,952		4,875		4,009	
Occupancy costs	848		677		1,710		1,527	
Professional and consulting services	1,215		1,721		2,786		2,479	
Financial services	467		674		1,674		1,639	
Other	749		303		1,513		656	
Total expenses	\$ 33,919	\$	34,626	\$	67,382	\$	65,580	

<sup>1</sup> In the fourth quarter of 2021, the Company revised its accounting policy related to the configuration and customization costs incurred in implementing SaaS arrangements in response to the IFRIC agenda decision released in April 2021. This accounting policy change resulted in the expense of formerly capitalized financial system implementation costs incurred in 2018 through 2021. This change resulted in a retroactive adjustment to expense these costs effective January 1, 2020. Values in table may not add due to rounding.

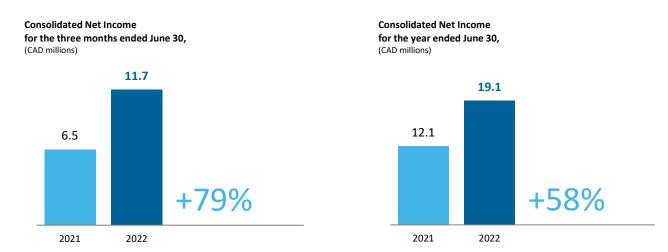
Consolidated expenses were \$33.9 million for the second quarter, a reduction of \$0.7 million compared to the same quarter in 2021 and were \$67.4 million for the year-to-date compared to \$65.6 million in 2021.

The decrease in expenses during the quarter relates to a reduction in share-based compensation resulting from the decline in ISC's share price during the quarter offset by personnel increases, increases to cost of goods sold related to expanded Services revenue and change in accounting for *Registry Complete* revenue and costs, increased information technology related expenses and additional expenses related to the UPLevel and Reamined businesses acquired during the year.

The year-over-year rise in expenses for the six months ended June 30, 2022, compared to the prior year was due to increased:

- wages and salaries related to key investments in staffing resulting in an 8 per cent increase in professional and management staff in segments as they were at the commencement of the year;
- additional staff and other related expenses that have been added following the acquisition of UPLevel and Reamined; and
- cost of goods sold associated with higher revenue in Services accompanied by the impact of the change in
  accounting method for revenue and related expenses as customers migrate to *Registry Complete* resulting in
  an increase in revenue and related expenses of \$4.0 million year-to-date with no impact on EBITDA;

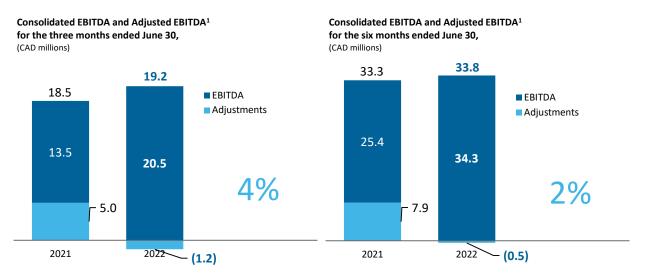
These increases were partially offset by a reduction in share-based compensation year-to-date due to the decline of the Company's share price.



# 2.4 Consolidated net income

Net income for the quarter was \$11.7 million or \$0.66 per basic share and \$0.65 per diluted share, an increase compared to \$6.5 million or \$0.37 per basic share and \$0.36 per diluted share in the second quarter of 2021 and was \$19.1 million or \$1.09 per basic share and \$1.07 per diluted share year-to-date compared to \$12.1 million or \$0.69 per basic share and \$0.67 per diluted share last year. The increase was due to higher revenue in Services and Registry Operations offset by a decrease in share-based compensation during the quarter and year-to-date.

# 2.5 Consolidated EBITDA and adjusted EBITDA



	ths En	ded June 30,	Six Months Ended June 30,			
(thousands of CAD)	2022	202	1(restated) <sup>1</sup>	2022	2021(restated) <sup>1</sup>	
Net income	\$ 11,657	\$	6,511	\$ <b>19,064</b>	\$	12,059
Depreciation and amortization	3,507		3,550	6,652		7,225
Net finance expense	666		737	1,101		1,530
Income tax expense	4,628		2,749	7,476		4,602
EBITDA	\$ 20,458	\$	13,547	\$ 34,293	\$	25,416
Adjustments						
Share-based compensation expense	(1,905)		4,057	(1,771)		6,845
Stock option expense (recovery)	5		25	(7)		62
Acquisition and integration costs	688		878	1,317		936
Gain on disposal of property, plant and						
equipment assets Adjusted EBITDA	\$ - 19,246	\$	18,507	\$ 33,832	\$	33,259
EBITDA margin (% of revenue)	40.2%		30.4%	36.1%		30.3%
Adjusted EBITDA margin (% of revenue)	37.8%		41.5%	35.6%		39.7%

<sup>1</sup> In the fourth quarter of 2021, the Company revised its accounting policy related to the configuration and customization costs incurred in implementing SaaS arrangements in response to the IFRIC agenda decision released in April 2021. This accounting policy change resulted in the expense of formerly capitalized financial system implementation costs incurred in 2018 through 2021. This change resulted in a retroactive adjustment to expense these costs effective January 1, 2020. See Note 2 of the Financial Statements for further details on this adjustment.

EBITDA for the quarter was \$20.5 million compared to \$13.5 million for the second quarter in the prior year, due to consistent, strong results in the Registry Operations and Services segments, accompanied by a reduction in share-based compensation. Adjusted EBITDA increased by 4 per cent from \$18.5 million in the prior year to \$19.4 million driven by strong results from operations.

For the first six months of the year, EBITDA was \$34.3 million compared to \$25.4 million in the prior year due to consistent, strong results from operations. Adjusted EBITDA for the quarter was \$33.9 million, an increase of 2 per cent from the prior year.

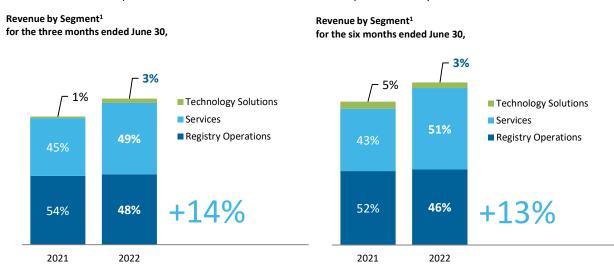
# 3 Business Segment Analysis

Headquartered in Canada, ISC is the leading provider of registry and information management services for public data and records. Throughout our history, we have delivered value to our customers by providing solutions to manage, secure and administer information.

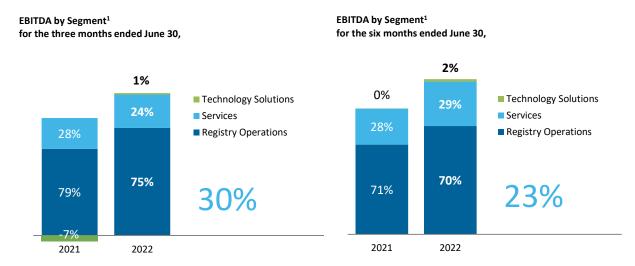
ISC currently has three operating segments:

Registry Operations operatesServices delivers value-addTechnology Solutions designs,registries and provides relatedservices to the financial and legalimplements and supports registryservices on behalf of governmentssectors, utilizing public data andand regulatory technologyat various levels.records.solutions.

The balance of our corporate activities and shared services are reported as Corporate and other.



<sup>1</sup> Corporate and other and Inter-segment eliminations are excluded. Values may not add due to rounding.



<sup>1</sup> Corporate and other and Inter-segment eliminations are excluded. Values may not add due to rounding.

# 3.1 Registry Operations

When providing registry and information services to governments and private sector organizations, we work with those customers to support their policies and execute procedures to ensure the integrity of the data and manage the information technology, data management and authentication processes.

Most significantly, Registry Operations provides services on behalf of the Province of Saskatchewan under a 20year Master Service Agreement ("MSA"), in effect until 2033, and is the exclusive full-service solution provider of the Saskatchewan Land Registry (including the Saskatchewan Land Titles Registry ("Land Titles Registry"), the Saskatchewan Land Surveys Directory ("Land Surveys") and Saskatchewan Geomatics services ("Geomatics"), collectively the "Land Registry"), the Saskatchewan Personal Property Registry ("Personal Property Registry") and the Saskatchewan Corporate Registry ("Corporate Registry"). Additional information about the MSA is available in our Annual Information Form for the year ended December 31, 2021, on our website at www.company.isc.ca and in the Company's profile on SEDAR at www.sedar.com.

Competitors in this segment include infrastructure funds and private equity firms as well as information services companies, registry software providers and other such information-based companies that develop and provide software platforms to manage registry and related information services. These types of companies may compete with ISC by acting as, or partnering with, businesses that can provide other required processes, such as customer service and delivery, in conjunction with software platforms to provide full-service solutions.

Registry Operations experiences moderate seasonality, primarily because Land Titles Registry revenue fluctuates in line with real estate transaction activity in Saskatchewan. Typically, our second and third quarters generate higher revenue during the fiscal year when real estate activity is traditionally highest, however the COVID-19 pandemic has disrupted our normal pattern of seasonality. Ontario Property Tax Services does not experience seasonality as revenue is spread evenly throughout the year as per the agreement with the Province of Ontario.

#### Acquisition

On June 1, 2022, the Company, through a wholly owned subsidiary, acquired all the issued and outstanding shares of Reamined, a recognized leader in providing property tax management infrastructure and services in the Province of Ontario for \$45.9 million, subject to customary purchase price adjustments.

### Saskatchewan Land Registry

The Land Titles Registry issues titles to land and registers transactions affecting titles, including changes of ownership and the registration of interests in land, in Saskatchewan.

Revenue for the Land Titles Registry is earned through registration, search, and maintenance fees. Registration fees are either a flat fee or value-based, calculated as a percentage of the value of the land and/or property being registered. Approximately 86 per cent of all Land Titles Registry registration transactions were submitted online in 2021.

We typically charge a flat fee per transaction for search and maintenance transactions. However, in certain instances, we may charge a negotiated fee for a customized search or maintenance transaction such as certain mineral certification or bulk data requests.

Because the Land Titles Registry revenue is comprised of both residential and non-residential activity, mortgage rates and business lending rates may affect revenue. Changes in land values, provincial population and mortgage qualifying requirements also affect the housing market, which, in turn, influences changes of ownership and revenue.

Land Surveys registers land survey plans and creates a representation of Saskatchewan land parcels in the cadastral parcel mapping system. Revenue related to all Land Survey services is earned as a flat fee per transaction.

Geomatics manages geographic data related to the cadastral parcel mapping system, which is integrated with the Land Titles Registry and Land Surveys. Fees for Geomatics services are typically negotiated per transaction, based on the type and nature of services required.

#### Saskatchewan Personal Property Registry

The Personal Property Registry is a notice-based public registry in which security interests and other certain interests in personal property (property other than land, buildings and other property affixed to land) may be registered.

Customers are charged flat fees per transaction, and the automated web-based system enables real-time completion of search and registration services as well as minimizes operational effort to deliver services.

General provincial economic drivers, including vehicle sales, interest rates and the strength of commercial activity across the province, influence the revenue in the Personal Property Registry.

Customers complete almost all searches in the registry online. The high online usage is stable, with minimal numbers of end-use consumers needing staff assistance to complete their transactions.

#### Saskatchewan Corporate Registry

The Corporate Registry is a province-wide system for the registration of business entities, including business corporations, non-profit corporations, co-operatives, sole proprietorships, partnerships, and business names. Entities must maintain an active registration in the Corporate Registry to legally carry on business within Saskatchewan.

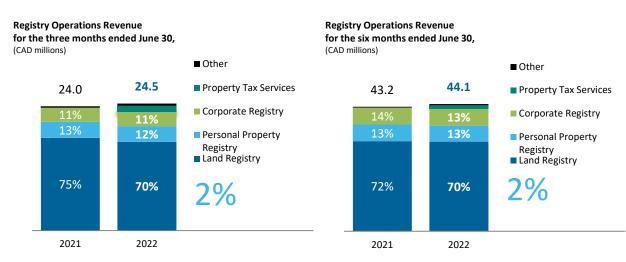
Unlike other registries, the Corporate Registry earns most of its revenue from maintenance services including annual returns and changes to corporate articles, ownership, or directorship.

Approximately 93 per cent of all registrations in the Corporate Registry were submitted online in 2021.

#### **Ontario Property Tax Services**

Through an exclusive agreement with the Province of Ontario, Reamined provides property tax infrastructure and services to over 440 municipalities in Ontario facilitating the management of property tax rates and distribution. Reamined has provided these services to the Province of Ontario for over 25 years, and on a regular basis, has negotiated and typically renewed up to five-year agreements with the province. These services support critical applications of information used by municipalities to facilitate the determination of property taxes annually.

The total revenue for each year of the agreement is determined at the time of renewal and is paid monthly by the Province of Ontario to Reamined. Should the province request any change orders during the term of the contract, the revenue from any order is based on the scope of work agreed to by the parties and is in addition to regular revenue.



#### **REGISTRY OPERATIONS REVENUE**

Note: Values may not add due to rounding.

	Three Month	is Ended Ju	Six Months Ended June 30,				
(thousands of CAD)	2022		2021	2022		2021	
Land Registry	\$ 17,102	\$	17,906	\$ 31,040	\$	31,243	
Personal Property Registry	3,034		3,078	5,586		5,731	
Corporate Registry	2,735		2,712	5,857		5,922	
Property Tax Services	1,229		-	1,229		-	
Other	379		269	379		269	
Registry Operations revenue	\$ 24,479	\$	23,965	\$ 44,091	\$	43,165	

Revenue for Registry Operations was \$24.5 million for the quarter, up \$0.5 million or 2 per cent compared to \$24.0 million in the second quarter of 2021. The second quarter increase is due to new revenue from our acquisition of Reamined on June 1, 2022, which offset a modest decrease in the Land Registry. The second quarter decrease of Land Registry revenue was due to lower activity in the real estate sector, despite strong high-value transaction revenue, and an increase in the average land values transacted through the registry.

Year-to-date revenue was \$44.1 million compared to \$43.2 million during the first half of last year. The Land Registry declined slightly, while the Corporate and Personal Property Registries were both flat compared to the same period last year. However, this was offset by the addition of new revenue from our acquisition of Reamined during the quarter.

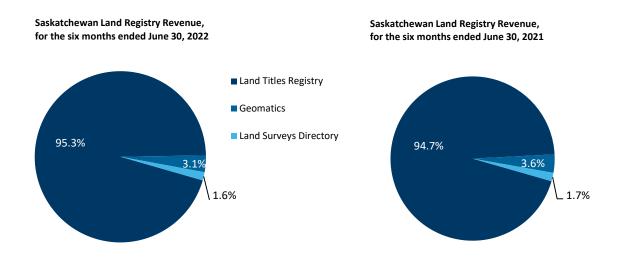
The Government of Saskatchewan commissioned ISC to prepare for certain updates to the Corporate Registry to support upcoming changes to legislation. This project is accounted for in the Other category and expected to be completed by the end of 2022.

The top five customers for Registry Operations made up approximately 20 per cent of the total segment revenue year-to-date. Of those customers, no single customer accounted for more than 10 per cent of total Registry Operations revenue.

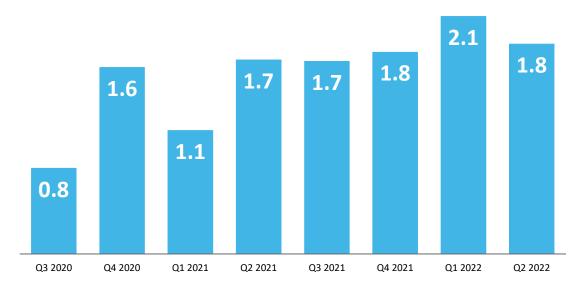
### Saskatchewan Land Registry

For the second quarter of 2022, revenue for the Land Registry was \$17.1 million, down by \$0.8 million or 5 per cent compared to the same period in 2021, due to a modest decline in the Land Titles Registry, following slightly decreased activity in the real estate sector. Year-to-date, revenue was \$31.0 million in 2022 compared to \$31.2 million last year, representing a modest decline of \$0.2 million, again due to slightly decreased activity in the real estate sector.

Most of the revenue generated from the Land Registry is from the Land Titles Registry and is derived from valuebased (ad valorem) fees. Land Titles Registry revenue for the quarter was \$16.4 million, down \$0.6 million or 4 per cent compared to the second quarter in 2021. The decline was due to lower Land Titles Registry transaction volume, which decreased by 4 per cent in the second quarter.



High-value property registration revenue continued to be strong during the second quarter of 2022, finishing at a record \$1.8 million, surpassing the second quarter of 2021 result by \$139 thousand. Each high-value registration generates revenue of \$10,000 or more and is typically seen in both commercial and larger agricultural transactions. The graph below shows that last eight quarters of high-value transaction revenue. As illustrated below, revenue from these transactions have remained elevated during the last five quarters.

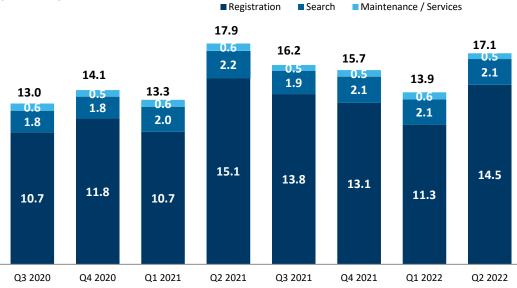


Saskatchewan Land Titles Registry - High-Value Transaction Revenue (CAD millions)

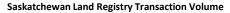
The following graphs show the Land Registry revenue by type of transaction and the overall transaction volume, respectively. Typically, the second and third quarters generate the most revenue for the Land Registry. For more information on seasonality, refer to section 4 "Summary of Consolidated Quarterly Results".

#### Saskatchewan Land Registry Revenue by Type

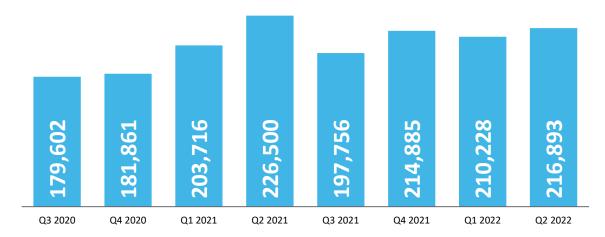
(CAD millions)



Note: Values may not add due to rounding.



(Number of transactions)



Revenue-generating transactions in the Land Titles Registry shrunk by 4 per cent for the second quarter of 2022 when compared to the same period in 2021. This was largely due to a drop in title searches of 4 per cent in the second quarter of 2022 compared to last year. Title searches make up the largest component of transaction volume, comprising 72 per cent of the volume for the registry during the quarter.

Additionally, the volume of regular land transfers and mortgage registrations declined by 9 per cent and 14 per cent, respectively, compared to the second quarter last year. Regular land transfer volumes declined at a greater rate than the revenue did because of higher average land values for regular land transfers, as well as greater revenue from high-value property registrations during the period.

The main customers of the Land Registry include law firms, financial institutions, governments, surveyors, developers, resource companies as well as the general public. For the first half of 2022, our top 20 Land Registry customers encompassed just over 42 per cent of revenue, and our top 100 Land Titles Registry customers made up about 78 per cent of revenue.

#### Saskatchewan Personal Property Registry

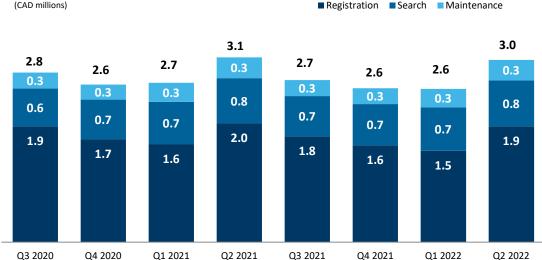
For the second quarter of 2022, revenue for the Personal Property Registry was \$3.0 million, flat compared to \$3.1 million from the same quarter in 2021. Overall volume was also flat during the period when compared to the second quarter of 2021 as a result of search volume growth offsetting declines elsewhere. Revenue for the first half of 2022 was \$5.6 million compared to \$5.7 million during the first half of 2021, a decline of 3 per cent.

Search volume, which comprised 62 per cent of the volume for the registry this quarter, grew 1 per cent during the quarter. As a result, search revenue also rose by 1 per cent for the second quarter of 2022 compared to the same quarter in 2021.

Registration revenue saw a modest drop in the second quarter, down just over 2 per cent compared to 2021 as both volumes and revenue per transaction were lower. Volume fell by less than 1 per cent during the quarter from the prior year. Average term-length for personal property security registration setups declined slightly when compared to the same quarter in 2021, which explains why revenue declined at a greater rate than volume during the quarter.

Maintenance revenue declined by 2 per cent in the second quarter due to lower volume, down 4 per cent compared to the same period last year. Revenue declined at a lesser rate than volume due to the increase in average term-length for renewals of personal property security registrations.

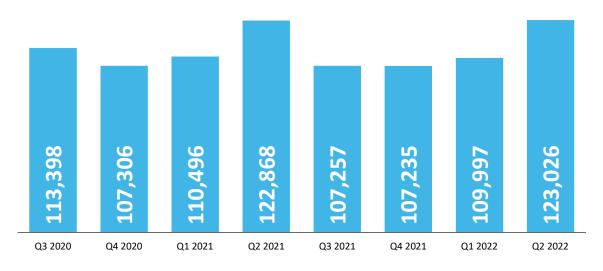
The pattern of seasonality for this registry typically contains higher revenue during the second and third quarter each year, illustrated by the graph below.



Saskatchewan Personal Property Registry Revenue by Type (CAD millions)

Note: Values may not add due to rounding.

Saskatchewan Personal Property Registry Transaction Volume (Number of transactions)



Customers of the Personal Property Registry are primarily in the financial sector but also include law firms. The top 20 Personal Property Registry customers accounted for about 83 per cent of the revenue year-to-date, while the top 100 created just under 95 per cent of the revenue.

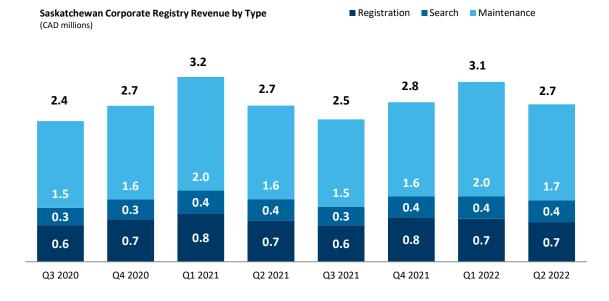
#### Saskatchewan Corporate Registry

Revenue for the Corporate Registry for the second quarter of 2022 was \$2.7 million, flat compared to the same period in 2021. Revenue for the first half of 2022 was \$5.9 million, essentially flat when compared to the same period in 2021.

Registration revenue declined by 3 per cent as a result of lower levels of new entity creation in the registry. Search revenue rose by 2 per cent during the quarter. Maintenance revenue, the largest of the three revenue streams, was up over 2 per cent as a higher rate of annual return and business name renewals were experienced in the quarter.

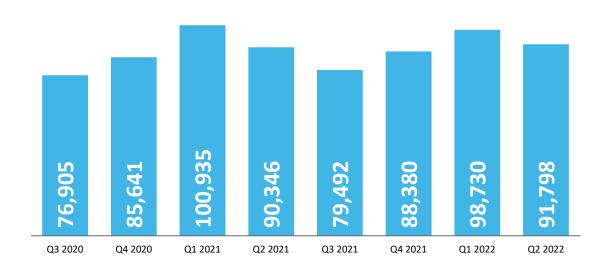
As of June 30, 2022, there were 78,378 active Saskatchewan Business Corporations registered with the Corporate Registry compared to 76,411 as of June 30, 2021.

The following graph illustrates the Corporate Registry revenue by type of transaction. Quarterly revenue in this registry continues to mirror the usual pattern of seasonality, as seen below.



Note: Values may not add due to rounding.

The following graph shows the transaction volumes for the Corporate Registry by quarter.



Saskatchewan Corporate Registry Transaction Volume

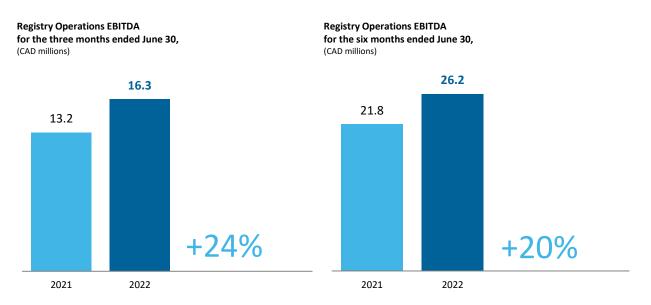
(Number of transactions)

Transaction volumes for the second quarter grew by nearly 2 per cent compared to the same period last year. Registration volume declined by 7 per cent compared to the same period in 2021. Search and maintenance volume rose by 3 per cent and 2 per cent, respectively, during the quarter.

For the Corporate Registry, customers include law firms, companies in the financial sector, as well as the Government of Saskatchewan. They also include businesses such as corporations, non-profit corporations, cooperatives and sole proprietorships that are, were, or will be, registered in the Corporate Registry. The top 20 Corporate Registry customers generated nearly 33 per cent of revenue for the first half of 2022 and the top 100 customers produced slightly more than 50 per cent of revenue.

#### **Ontario Property Tax Services**

Revenue in Ontario Property Tax Services in the second quarter was \$1.2 million following the purchase of Reamined on June 1, 2022.



### **REGISTRY OPERATIONS EXPENSES AND EBITDA**

	Three Mont	hs Ended:	June 30,	Six Months Ended June 3				
(thousands of CAD)	2022		2021		2022		2021	
Revenue	\$ 24,479	\$	23,965	\$	44,091	\$	43,165	
Total expenses <sup>1</sup>	8,106		10,766		17,807		21,385	
EBITDA	\$ 16,373	\$	13,199	\$	26,284	\$	21,780	

<sup>1</sup> Total expenses exclude interest, taxes, depreciation and amortization.

EBITDA for Registry Operations for the second quarter was \$16.4 million, up 24 per cent compared to the same period last year and was \$26.3 million year-to-date compared to \$21.8 million last year. The increase for the quarter resulted from an increase in revenue augmented by reductions in costs, specifically from a decrease in share-based compensation due to the decline in ISC's share price offset by the addition of new expenses following the acquisition of Reamined.

On a year-to-date basis, EBITDA increased due to similar factors including \$0.9 million in increased revenue augmented by reduced share-based compensation, offset by additional expenses following the acquisition of Reamined.

# 3.2 Services

Services delivers solutions uniting public records data, customer authentication, corporate services, collateral management, asset recovery and accounts receivable management to support registration, due diligence and lending practices of customers across Canada.

Our offerings are generally categorized into three divisions, namely "Corporate Solutions", "Regulatory Solutions", and "Recovery Solutions". The table below sets out the various offerings provided by our Services segment.

Category	Offering	Software	Products
			Nationwide Business Name Registration and
	Incorporation Services	Custom in-house	Renewals
Corporate			Security Filings and Registrations
Solutions			Minute Books
	Corporate Supplies	Custom in-house	Seals and Stamps
			Corporate Legal Packages
			Individual Identification
	Know-Your-Customer	SIDni®,	Legal Entity Validation
		AttestaNet <sup>®</sup>	Beneficial Ownership Validation
	("КҮС")	LEV®	Account Onboarding Services
			US & International Corporate Entity Validation
			Corporate Profile or Business Name Searches
Regulatory	Public Records Searches	Custom in-house	NUANS <sup>1</sup> Searches
Solutions			PPSA <sup>2</sup> Searches
		Registry Complete	Real Estate Searches
			Vital Statistics Searches
			PPSA <sup>2</sup> /RDPRM <sup>3</sup> Search & Registrations
	Collateral Management	Custom in-house	Bank Act Filing
		Custom in-nouse	Notice of Security Interest (Fixture) Registrations
			US UCC <sup>4</sup> Search & Filings
		Banass Connect	Fully managed service across Canada
Decessory	Asset Recovery	Repo>>Connect	Identification, retrieval and disposition of movable
Recovery Solutions		Recovery Complete	assets
Solutions	Accounts Receivable	FACS <sup>5</sup>	Early-stage collection activities
	Management	DRS <sup>6</sup>	Late-stage collection activities

#### Competition

Our competitors vary by market and geography. They primarily include other intermediaries and suppliers to lenders and legal professionals.

#### **Corporate Solutions**

Corporate Solutions captures revenue from nationwide search, business name registration and corporate filing services sold to legal professionals or the general public directly or indirectly through our government relationships. It also captures revenue from our corporate supplies business. Our customers include legal professionals, the consumer market and the general public.

<sup>&</sup>lt;sup>1</sup> A NUANS® report is a search which provides a comprehensive comparison of proposed corporate, business or trademark names with existing names already in use by other businesses and corporations. NUANS® name reports reserve the proposed name for 90 days providing the time necessary to prepare and file incorporation, extra-provincial registrations, amalgamations or other relevant corporate filings.

<sup>&</sup>lt;sup>2</sup> Personal Property Security Act.

<sup>&</sup>lt;sup>3</sup> Registre des Droits Personnels et Réels Mobiliers (translated as Register of Personal and Real Movable Rights).

<sup>&</sup>lt;sup>4</sup> Uniform Commercial Code.

<sup>&</sup>lt;sup>5</sup> Flexible Automated Collections System.

<sup>&</sup>lt;sup>6</sup> Debt Recovery System.

**Incorporation Services** 

- Corporate Solutions provides a convenient, cost-effective method to incorporate businesses online or through our staff-assisted process. Leveraging our online technology platforms, Corporate Solutions services legal customers and the general public through a team of experienced law clerks in both Ontario and Quebec.
- Currently, the Company holds one of the two exclusive licences which allows us to access the Ontario Corporate Registry electronically on behalf of customers. Ontario intends to transition to a new licencing model and launched the first phase of their new public portal on October 19, 2021. Until the new model is fully rolled out, the Company expects to continue to hold one of the two exclusive licences. The Company also has non-exclusive licences to do the same in all other provincial and federal (Corporations Canada) corporate registries across Canada.
- In addition to incorporations, various other corporate filings are often required to operate a business. Items
  such as amendments to a company's governing articles, amalgamations, the continuance of a company, a
  change in registered address or changes to a board of directors. Corporate Solutions also provides online and
  real-time NUANS and business name searches, registered agents of service and corporate document
  preparation to assist in the organization and maintenance of a business.

#### **Corporate Supplies**

Corporate Solutions provides a comprehensive array of corporate supplies to help companies organize and maintain their corporate legal documents. This is primarily done through the most common corporate supplies in packaged or individual formats, including customized corporate minute books, corporate seals/embossers, by-laws and share certificates, as well as a large variety of rubber and self-inking stamps.

#### **Regulatory Solutions**

Regulatory Solutions captures revenue from our KYC, collateral management and general due diligence service offerings. The Company uses its proprietary platform to assist customers with intuitive business rules and advanced automation to deliver regulatory services to support their credit/banking and legal processes. Public registry data is leveraged to provide insights and improved customer experience through a single technology. All our technology is supplemented with deep subject-matter knowledge offered through our legal professionals located in four locations (Montreal, QC, Stratford, ON, Toronto, ON, and Vernon, BC).

Our newest, leading technology platform, *Registry Complete* is a unified and streamlined platform that enables legal organizations to search and register with the various ministries across Canada in a secure cloud-based environment. This service allows legal organizations to take advantage of expanded Application Programming Interface ("API") service offerings, improved tools, faster turnaround and a greater array of services in the pursuit of exceptional and expedient due diligence checks and customer service. It also addresses key operational gaps in the modern legal industry landscape.

Our customers include non-legal customers, such as financial institutions and auto and equipment finance companies.

#### Know-Your-Customer

Regulatory Solutions supports legal and financial institution due diligence activities for compliance purposes
through the KYC verification (corporate and individual), public records search and registration services across
Canada. Customers can obtain numerous reports and intelligence to verify and authenticate customer data to
comply with their internal customer onboarding policies mandated by FINTRAC<sup>1</sup>/Anti-Money Laundering
regulations. Using a web-based tool and associated APIs that provide real-time access to validate and verify and

<sup>&</sup>lt;sup>1</sup> Financial Transactions and Reports Analysis Centre of Canada.

individual or business's existence, our KYC services aggregates information from multiple trusted sources to provide reliable and accurate identification of an individual and/or a business and its principals.

#### **Collateral Management**

- In order to ensure or "perfect" a security interest against the personal property of a debtor, secured parties need to register in the statutory registry under the applicable personal property legislation. Registering provides the secured party with statutory protection and priority against other parties with competing security interests against the applicable movable collateral. Once a secured party has been paid out, or the security against the debtor is otherwise terminated, registrations (or liens) are then discharged and removed from the applicable security legislation.
- Regulatory Solutions service the adjudication and complete the loan fulfilment process, which involves
  detailed searches and registrations to be completed to perfect the security interest. The Company has
  invested in technology, processes, and innovation to ensure customer and industry digitization strategies are
  supported. This allows us to offer a complete lien registry solution that reaches further than the traditional
  registry submission services and includes PPSA/RDPRM searches and management, fixture filings,
  garage/repair liens, and US UCC Filings.

#### Public Records Search Services/Due Diligence

- Our public records search offerings include corporate profiles, business name searches, NUANS, PPSA searches, security searches, real estate searches, and birth, death and marriage certificate searches.
- Due diligence is an essential component of most merger and acquisition and financing transactions, where
  searches are performed to obtain a complete understanding of all legal obligations associated with a person or
  business. In the course of a due diligence undertaking, law firms, lenders and/or other professional advisors
  will often order a series of public records searches to verify third-party information. These searches are
  commonly referred to as security (or securities) searches.
- Regulatory Solutions provide security searches that can be conducted against an individual, business or corporation, property and assets across the country. Searches will reveal both present and historical information relating to debts and liabilities, pending and potential lawsuits, bankruptcy, liens, judgments, and sales of assets across Canada.

### **Recovery Solutions**

Recovery Solutions offers a fully managed asset recovery service accompanied by early and late-stage collection services for our customers. Recovery Solutions allows us to offer our customers a complete solution in the credit life cycle, from origination to recovery. By connecting the registrations from our other offerings to our Recovery Solutions offering, our customers can leverage our lien registry services platform to optimize an early-stage portfolio assessment to validate the borrower's identity and ensure that their security on the asset in their portfolio is perfected.

Our customers include most of the major banks as well as credit unions, and other creditors.

#### Asset Recovery

- Recovery Solutions offers a fully managed service across Canada, which aids in facilitating and co-ordinating asset recovery on behalf of our customers. Asset recovery involves identification, retrieval, and disposal of movable assets such as automobiles, boats, aircraft, and other forms of portable physical assets used as collateral security for primarily consumer-focused credit transactions.
- Our customers enjoy a complete turnkey solution where our team manages every step in the asset recovery process, including co-ordinating bailiffs, investigators, and auctions.

 Our process also allows us to increase recoveries through our superior supply chain management experience and performance management of bailiffs, investigators, and auctions.

Accounts Receivable Management

- As a licensed collections agency, the Company performs recovery services related to past due accounts in both a first party capacity representing our customers, and a third-party collections capacity.
- Our customers receive a complete collections solution where they can assign overdue accounts at any stage in the default process to be pursued in a manner that is respectful to all parties and has delivered strong historical results.

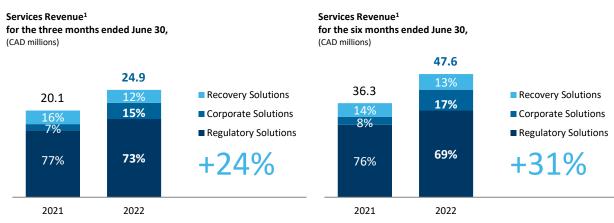
#### Revenue

Revenue is earned through transaction fees for search and registration services provided through incorporation, KYC, public records and due diligence, and collateral management services. All government fees associated with the service are either embedded in the transaction or management service fee or charged in addition to the service transaction fee. Additional revenue is earned in Recovery Solutions through management fees and commissions earned by the provision of asset recovery and accounts receivable management services. Corporate supplies are charged a per-unit fee in the same manner as a retail transaction product.

Key drivers for our revenue include increased regulatory and compliance requirements; the growing trend towards outsourcing business processes and services to realize cost savings and focus on core business activities; economic activity that can affect credit lending, mergers, acquisitions, incorporations and various new business startup activities; and economic conditions impacting consumer behaviour which can affect the financing or default of new and used movable property in our collateral management and asset recovery business.

Our revenue in Corporate Solutions and Regulatory Solutions is reasonably diversified and has little seasonality; instead, it fluctuates in line with general economic drivers. Some smaller categories of products or services can have some seasonal variation, increasing slightly during the second and fourth quarters. In particular, our collateral management services experiences seasonality aligned to vehicle and equipment financing cycles, which are generally more robust in the second and fourth quarters. Recovery Solutions does not have specific seasonality but is countercyclical to our other businesses.

# SERVICES REVENUE



<sup>1</sup> Internal related parties and other revenue not displayed in graph. Values may not add due to rounding.

	Three Months	Ended Jun	Six months ended June 30,				
(thousands of CAD)	2022		2021	2022		2021	
Regulatory Solutions	\$ 18,116	\$	15,505	\$ 33,529	\$	28,013	
Recovery Solutions	3,031		3,154	6,068		5,254	
Corporate Solutions	3,747		1,447	8,020		3,076	
Internal related parties and other	-		-	-		-	
Services revenue	\$ 24,894	\$	20,106	\$ 47,617	\$	36,343	

Revenue for Services was \$24.9 million for the second quarter, a rise of 24 per cent, or \$4.8 million compared to the same period in 2021. This increase was driven by continued transaction and customer growth in our Regulatory and Corporate Solutions divisions, the addition of accounts receivable management revenue in our Recovery Solutions segment in the current year following the acquisition of UPLevel, and impacts from a change in accounting method of net to gross. Our transaction growth came from the addition of new legal customers, increased KYC customers in the financial sector, and the uptake of new services from existing customers.

For the first half of 2022, revenue rose by 31 per cent to \$47.6 million compared to \$36.3 million during the same period in 2021. Similar to the quarter, Regulatory and Corporate Solution divisions experienced transaction growth, new customer acquisitions and enhanced uptake of new services by existing customers. During the first six months of 2022, customers have continued to transition from our legacy platform to our leading *Registry Complete* platform resulting in these customers being able to access additional value-added services. The response from customers continues to be extremely positive, and as a result, we have seen an increase in revenue. Recovery Solutions has also experienced growth year-to-date due to additional revenue from UPLevel's accounts receivable management and PPSA business. The accounts receivable management revenue has helped to mitigate softer asset recovery revenue year-to-date.

A portion of the revenue increase in Regulatory Solutions and Corporate Solutions during the second quarter of 2022 and year-to-date relates to changes in accounting method for revenue from net to gross as customers migrate to *Registry Complete*. This resulted in an increase in revenue of \$1.8 million and \$4.0 million for the quarter and year-to-date, respectively, along with corresponding increases in cost of goods sold and no impact to net income or EBITDA.

#### **Regulatory Solutions**

Revenue in Regulatory Solutions for the second quarter of 2022 was \$18.1 million, up 17 per cent or \$2.6 million compared to \$15.5 million for the same period of 2021. Consistent with the prior quarter, revenue grew due to transaction and customer growth, onboarding of new customers, expansion of additional services to existing clients and new PPSA revenue as a result of the UPLevel acquisition in February 2022.

Revenue for the first six months of 2022 was \$33.5 million, an increase of 20 per cent or \$5.5 million compared to \$28.0 million in 2021. Similar to the second quarter, year-to-date revenue grew due to transaction and customer growth, onboarding of new customers, expansion of additional services to existing clients and new revenue as a result of the UPLevel acquisition in February 2022.

During the second quarter this year, \$0.5 million of the increase in revenue relates to changes in accounting method for revenue from net to gross as customers migrate to *Registry Complete* where additional value-added services are available. This change results in an increase in revenue and corresponding increase in cost of goods sold with no change in EBITDA. Year-to-date, this change accounted for \$0.9 million of the increase.

#### **Recovery Solutions**

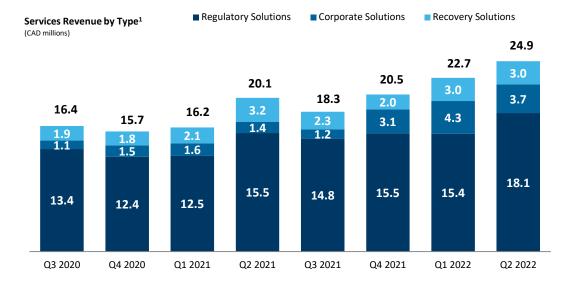
Revenue in Recovery Solutions for the second quarter of 2022 was \$3.0 million, a decline over the same period in 2021 of \$0.1 million or 4 per cent. There was a decrease in Asset Recovery due to higher redemption rates, and fewer assignments from our clients. This was partially offset by accounts receivable management activities, which contributed \$1.0 million in revenue during the quarter.

On a year-to-date basis, revenue in 2022 was \$6.1 million compared to \$5.3 million in the first six months of 2021, an increase of 15 per cent. The increase is due to accounts receivable management revenue of \$1.8 million year-

to-date, offset by lower than anticipated asset recovery revenue.

#### **Corporate Solutions**

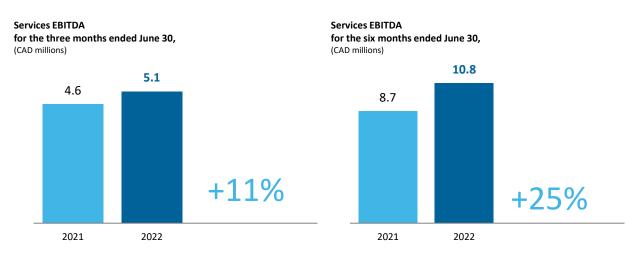
Corporate Solutions revenue for the second quarter of 2022 was \$3.7 million, increasing by 159 per cent or \$2.3 million compared to \$1.4 million in the second quarter of 2021. Year-to-date revenue was \$8.0 million compared to \$3.1 million in the first six month of 2021, an increase of 161 per cent. This increase for the quarter and year-to-date is due to the addition of corporate filing products being added to *Registry Complete* and transitioning existing customers from our legacy platform to *Registry Complete*, where revenue is now recognized on a gross basis instead of net basis. This change in accounting treatment is responsible for \$1.3 million of the increase during the quarter to both revenue and cost of goods sold but results in no impact to net income or EBITDA. Year-to-date, this change accounted for \$3.1 million of the increase in revenue compared to the prior year period.



Our Services revenue by solution is shown in the following graph.

<sup>1</sup> Internal related parties and other revenue not displayed in graph. Values may not add due to rounding.

The top 20 Services customers for the first half of 2022 accounted for nearly 63 per cent of the revenue, while the top 100 Services customers covered 80 per cent of revenue. No single customer accounted for more than 25 per cent of Services revenue in the period.



SERVICES EXPENSES AND EBITDA

	Three Mon	hs Ended June 30,	Six Mon	ths Ended June 30,	
(thousands of CAD)	2022	2021(restated) <sup>1</sup>	2022	2021(restated) <sup>1</sup>	
Revenue	\$ 24,894	\$ 20,106	\$ 47,617	\$ 36,343	
Total expenses <sup>2</sup>	19,801	15,506	36,804	27,703	
EBITDA	\$ 5,093	\$ 4,600	\$ 10,813	\$ 8,640	

<sup>1</sup> In the fourth quarter of 2021, the Company changed its accounting policy with respect to customization and configuration of SaaS arrangements. See section 2.1 "Consolidated highlights" – footnote 2 for further details.

<sup>2</sup> Total expenses exclude interest, taxes, depreciation and amortization.

EBITDA for Services was \$5.1 million for the quarter compared to \$4.6 million for the second quarter of 2021. Year-to-date, EBITDA for Services was \$10.8 million compared to \$8.7 million for the first six months of 2021. The increase was due to the increased revenue from transaction and customer growth through the period supplemented by the *Registry Complete* solution providing additional services to existing and new Regulatory and Corporate Solutions division clients.

Services expenses were \$19.8 million for the quarter compared to \$15.5 million last year and year-to-date, expenses were \$36.8 million compared to \$27.7 million in 2021. The increase was due to increased cost of goods sold related to both the increase in revenue and change in accounting method as well as additional expenses following the acquisition of UPLevel during the quarter.

# 3.3 Technology Solutions

Technology Solutions provides the development, delivery and support of registry (and related) technology solutions, generating revenue through the following:

- sale of software licences related to our technology platforms;
- provision of technology solution definition and implementation services; and
- provision of monthly hosting, support and maintenance services.

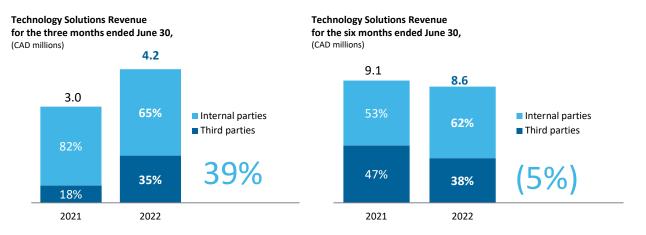
We offer RegSys — a complete registry solution that provides a readily transferable technology platform capable of serving a wide range of registry needs. RegSys is a multi-register platform that delivers the flexibility, scalability and features that enable public sector organizations to deliver enhanced services to businesses and citizens.

With a full suite of integrated modules that provide core functionality for submission, enforcement and enquiry processing, RegSys delivers solutions enabling the provision of core services to citizens in a user-friendly, efficient manner across multiple access points. The RegSys solution has also been used to manage other legal registers such as intellectual property, securities, licenses, charities, UCC and pension schemes.

Competitors in this segment include technology services organizations that provide application development, systems integration and/or application management services. This includes large multinationals or local niche players, both of which we can partner with to complement our offering depending on the customers' needs.

Technology Solutions does not experience seasonality but does fluctuate due to the timing of project-related revenue.

# **TECHNOLOGY SOLUTIONS REVENUE**



	Three Months Ended June 30,				Six Month	ns Ended Jur	ne 30,
(thousands of CAD)	2022		2021		2022		2021
Third parties	\$ 1,493	\$	550	\$	3,310	\$	4,261
Internal related parties	2,742		2,376		5,325		4,706
Technology Solutions revenue	\$ 4,235	\$	2,926	\$	8,635	\$	8,967

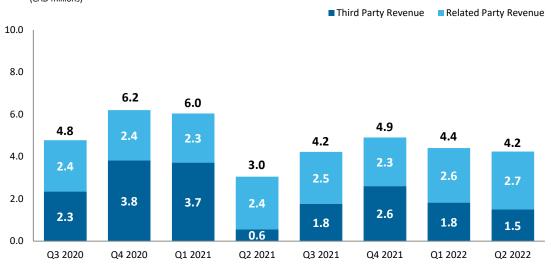
Revenue in Technology Solutions was \$4.2 million for the quarter, an increase of \$1.2 million compared to \$3.0 million for the same period in 2021. Year-to-date revenue was \$8.6 million, a decrease of \$0.5 million from \$9.1 million for the same period in 2021.

Revenue from external parties for the quarter increased \$0.9 million compared to the same period in 2021. The increase was due to delays in solution implementation projects that occurred in 2021 resulting in changes to estimates impacting the timing of revenue recognition in the prior year. Year-to-date revenue from external parties decreased \$1.0 million compared to the same period in 2021.

Our Technology Solutions segment continues to be the most affected by COVID-19, which has impacted the commencement of potential new opportunities as well as progress on active projects as governments around the world have been responding to the pandemic. While we continue to see progress on solution delivery projects, certain milestones anticipated to be completed in the first half of the year have been delayed into later in 2022. Revenue on our solution implementation projects will continue to be recognized in the quarters in which they are earned either through achievement of milestones or percentage of completion consistent with the revenue recognition method adopted for projects.

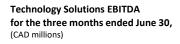
Internal related party revenue in any quarter is dependent on resources used or consumed internally, particularly in Registry Operations. Our intent is to continue to service the needs of internal customers as efficiently and effectively as possible, including the provision of service via related party resources; therefore, this figure may continue to fluctuate over time, particularly as we pursue additional external revenue.

Technology Solutions Revenue by Type (CAD millions)



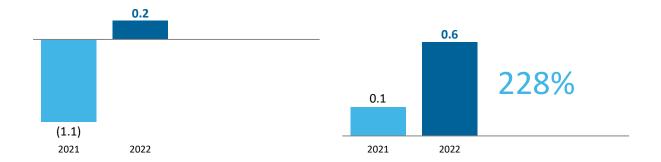
Note: Values may not add due to rounding.

# **TECHNOLOGY SOLUTIONS EXPENSES AND EBITDA**



Technology Solutions EBITDA for the six months ended June 30,

(CAD millions)



	Inree Months		Six Months Ended June 30,				
	2022		2021		2022		2021
\$	4,235	\$	2,926	\$	8,635	\$	8,967
	4,034		4,070		8,082		8,909
\$	201	\$	(1,144)	\$	553	\$	58
-	\$	2022 \$ 4,235 4,034	2022 \$ 4,235 \$ 4,034	\$         4,235         \$         2,926           4,034         4,070	2022         2021           \$         4,235         \$         2,926         \$           4,034         4,070         \$         2,926         \$	2022         2021         2022           \$ 4,235         \$ 2,926         \$ 8,635           4,034         4,070         8,082	2022         2021         2022           \$ 4,235         \$ 2,926         \$ 8,635         \$           4,034         4,070         8,082         \$

<sup>1</sup> Total expenses exclude interest, taxes, depreciation and amortization.

EBITDA for Technology Solutions for the quarter increased \$1.3 million, and for the year-to-date increased \$0.5 million, compared to the same periods in 2021. EBITDA increased for the quarter primarily due to higher third-party revenue on solution implementation contracts and higher internal related party revenue compared to the same period in 2021. EBITDA increased for the year-to-date compared to 2021 primarily due to lower corporate allocated costs for share-based compensation due to the decline in the Company's share price.

For the quarter, Technology Solutions expenses were \$4.0 million, a decrease of \$0.1 million from \$4.1 million for the second quarter in 2021. Technology Solutions expenses were \$8.1 million year-to-date, a decrease of \$0.8 million from \$8.9 million for the same period in 2021.

# 3.4 Corporate and other

Corporate and other includes expenses related to our corporate activities and shared services functions. The Company previously included eliminations of Inter-segment revenue and costs in Corporate and other. These are now presented separately in the Financial Statements and therefore excluded below. Management believes this format provides a more transparent representation of the Corporate and other activities.

Three Months Ended June 30,					Six Months Ended June 30,			
(thousands of CAD)		2022		2021		2022	2021 (r	estated) <sup>2</sup>
Third parties	\$	4	\$	2	\$	5	\$	2
Internal related parties		36		36		72		87
Corporate and other revenue	\$	40	\$	38	\$	77	\$	89
Total expenses <sup>1</sup>		1,249		3,146		3,434		5,151
EBITDA	\$	(1,209)	\$	(3,108)	\$	(3,357)	\$	(5,062)

<sup>1</sup> Total expenses exclude interest, taxes, depreciation and amortization.

<sup>2</sup> During the fourth quarter of the prior year, the Company changed its accounting policy with respect to customization and configuration of SaaS arrangements. See section 1.1 "Consolidated highlights" – footnote 2 for further details.

EBITDA for the quarter increased compared to the same quarter last year, as a result of reduced professional and consulting services than the prior year as the bulk of the expense related to current year acquisition occurred in the first quarter and not the second quarter of 2022. Additionally, share-based compensation in the current year was less than during the prior year due to the reduction in the share price during the quarter offset by increased personnel in the current year.

Year-to-date EBITDA increased as a result of the reductions in share-based compensation partially offset by investments in people and technology.

# 4 Summary of Consolidated Quarterly Results

The following table sets out select quarterly results for the past eight quarters. As outlined earlier, Registry Operations experiences moderate seasonality, primarily because Land Titles revenue fluctuates in line with real estate transaction activity in Saskatchewan. Typically, our second and third quarters generate higher revenue during the fiscal year when real estate activity is traditionally highest. Ontario Property Tax Services revenue earned through Reamined does not experience seasonality as revenue is recieved evenly throughout the year.

In Services, our Corporate Solutions and Regulatory Solutions revenue is relatively diversified and has little seasonality; instead, it fluctuates in line with general economic drivers. Some smaller categories of products or services can have some seasonal variation, increasing slightly during the second and fourth quarters. In particular, our collateral management services experiences seasonality aligned to vehicle and equipment financing cycles, which are generally stronger in the second and fourth quarters. Our Recovery Solutions revenue also does not have specific seasonality but is countercyclical to our other business in that it can perform better in poor economic conditions.

The Company has observed that its historical pattern of seasonality in Registry Operations, and to some degree in Services, has been impacted due to the COVID-19 pandemic. Although the current year trends would support historical patterns, at this time, we are uncertain if or when seasonality will fully return to historical patterns.

Technology Solutions does not experience seasonality, however, it is the segment that has been most impacted by COVID-19 as a result of governments and customers being focused on responding to COVID-19. This has impacted our progress on active projects and the commencement of potential new opportunities. The balance of our corporate activities and shared services functions do not experience seasonality. Expenses are generally consistent from quarter to quarter but can fluctuate due to the timing of project-related or acquisition activities. As a result, our EBITDA margin fluctuates in line with the cumulative impact of the above factors.

	202	22		2021(res	stated) <sup>1</sup>	2020 (restated) <sup>1</sup>		
(thousands of CAD)	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3
Revenue	\$50,870	\$44,153	\$44,238	\$41,369	\$44,623	\$39,148	\$39,013	\$37,120
Expenses	33,919	33,463	29,775	27,268	34,626	30,954	27,086	29,637
Net income before items noted below	16,951	10,690	14,463	14,101	9,997	8,194	11,927	7,483
Net finance (expense)	(666)	(435)	(482)	(661)	(737)	(793)	(1,116)	(397)
Income before tax	16,285	10,255	13,981	13,440	9,260	7,401	10,811	7,086
Income tax expense	(4,628)	(2,848)	(3 <i>,</i> 695)	(3 <i>,</i> 706)	(2,749)	(1,853)	(2 <i>,</i> 888)	(1,999)
Net income	\$11,657	\$7,407	\$10,286	\$9,734	\$6,511	\$5,548	\$7,923	\$5,087
Other comprehensive loss	(310)	(448)	(262)	(4)	(37)	(759)	(69)	331
Total comprehensive income	\$11, <b>347</b>	\$ 6,959	\$10,024	\$9,730	\$6,474	\$4,789	\$7,854	\$5,418
EBITDA margin	40.2%	31.3%	39.8%	42.3%	30.4%	30.3%	40.2%	29.4%
Adjusted EBITDA margin	37.8%	33.0%	38.9%	41.8%	41.5%	37.8%	43.6%	38.0%
Earnings per share, basic	<b>\$0.66</b>	\$0.42	\$0.59	\$0.56	\$0.37	\$0.32	\$0.45	\$0.29
Earnings per share, diluted	<b>\$0.65</b>	\$0.41	\$0.57	\$0.54	\$0.36	\$0.31	\$0.45	\$0.29

<sup>1</sup> In the fourth quarter of 2021, the Company changed its accounting policy with respect to customization and configuration of SaaS arrangements. See section 2.1 "Consolidated highlights" – footnote 2 for further details.

# 5 Business Strategy

# **STRATEGIC PRIORITIES**

ISC's strategy focuses on delivering value to shareholders through the consistent performance of its existing business and the execution of appropriate growth opportunities. The Company's strategy is delivered through three key segments:

- Registry Operations, which operates registries and provides related services on behalf of governments;
- Services, which delivers value-add services to the financial and legal sectors, utilizing public data and records; and
- Technology Solutions, which designs, implements and supports registry and regulatory technology solutions.

Through our segments, ISC's strategy is executed with the intent to:

- deliver leading registry and regulatory services and solutions to customers around the world through existing lines of business and potential extension into adjacent opportunities through innovation and/or acquisition;
- ensure an exceptional customer experience for those interacting with ISC's systems, people and information; and
- meaningfully grow revenue with continued emphasis on corresponding EBITDA growth.

ISC's strategy is influenced by a set of principles:



We regularly review and adjust our strategy to ensure that the Company remains well-positioned in the long-term, while being adaptable to near-term factors. Our recent CEO transition has created impact through adjustments in senior leadership, and continued prioritization of strategy execution - a key component of which includes an enhanced focus on both organic and inorganic growth. Our objective is to consistently execute transactions which fulfill our fundamental acquisition criteria for opportunities that add products, services or competencies that align with our strengths and where we can add value while augmenting our strong free cash flow and EBITDA profile.

# 6 Financial and Capital Management

# 6.1 Cash flow

Our primary source of operating cash flow is generated from revenue related to our Registry Operations and Services segments. Our primary uses of funds are operational expenses, capital and other growth-related expenditures and the payment of dividends.

Historically, ISC has financed its operations and met its capital and finance expenditure requirements through cash provided from operating activities. The Company has also utilized borrowing to supplement cash generated from operations to finance acquisition activities. The Company believes that internally generated cash flow, supplemented by additional borrowing that may be available to us through our existing Credit Facility, will be sufficient to meet cash requirements, capital expenditures, merger and acquisition activity and anticipated dividend payments (refer to Note 16 in the December 31, 2021, Financial Statements, which are available on our website at www.company.isc.ca and in the Company's profile on SEDAR at www.sedar.com for our existing Credit Facility).

Liquidity risk is managed based on financial forecasts and anticipated cash flow. The majority of cash is held with Canadian chartered banks and the risk of loss is believed to be minimal. As at June 30, 2022, the Company held \$27.1 million in cash compared to \$40.1 million as at December 31, 2021, a decrease of \$13.0 million.

The Company expects to be able to meet its cash requirements, including being able to settle current liabilities of 31.8 million (December 31, 2021 - 336.9 million) and meet any unanticipated cash requirements due to changes in working capital commitments. Such changes that would affect our liquidity may arise from, among other factors, general economic conditions and the failure of one or more customers to pay their obligations. Deficiencies arising from short-term working capital requirements and capital expenditures may be financed on a short-term basis with bank indebtedness or on a permanent basis with offerings of securities.

	Three Mon	ths Er	nded June 30,	Six Mon	ths Er	nded June 30,
(thousands of CAD)	2022	20	21 (restated) <sup>2</sup>	2022	202	21 (restated) <sup>2</sup>
Net cash flow provided by operating activities	\$ 12,337	\$	22,962	\$ 10,058	\$	29,907
Net change in non-cash working capital <sup>1</sup>	3,439		(13,415)	17,223		(11,100)
Cash provided by operating activities excluding working capital Cash additions to property, plant and	\$ 15,776	\$	9,547	\$ 27,281	\$	18,807
equipment	(138)		-	(228)		-
Cash additions to intangible assets	(181)		(635)	(611)		(1,017)
Consolidated free cash flow	\$ 15,457	\$	8,912	\$ 26,442	\$	17,790

# CONSOLIDATED FREE CASH FLOW

<sup>1</sup>Refer to Note 23 of the Financial Statements for reconciliation.

<sup>2</sup> During the fourth quarter of the prior year, the Company changed its accounting policy with respect to customization and configuration of SaaS arrangements. See section 1.1 "Consolidated highlights" – footnote 2 for further details.

Consolidated free cash flow for the quarter was \$15.5 million compared to \$8.9 million for the same quarter in 2021 and was \$26.4 million year-to-date compared to \$17.8 million last year. The increase was due to higher cash flows provided by operations amplified by a reduction of share-based compensation resulting from a decline in our share price during the quarter and year-to-date.

	Three Mor	Three Months Ended June 30,			Six Months Ended Ju		ided June 30,
(thousands of CAD)	2022	20	021 (restated) <sup>1</sup>		2022	202	21 (restated) <sup>1</sup>
Net cash flow provided by operating activities	\$ 12,337	\$	22,962	\$	10,058	\$	29,907
Net cash flow (used in) investing activities	(45,634)		1,116		(54,884)		757
Net cash flow (used in) provided by financing activities Effects of exchange rate changes on cash held	36,891		(4,788)		31,928		(14,639)
in foreign currencies	115		(64)		(99)		(389)
Increase (decrease) in cash	\$ 3,709	\$	19,226	\$	(12,997)	\$	15,636
Cash, beginning of period	23,398		30,356		40,104		33,946
Cash, end of period	\$ 27,107	\$	49,582	\$	27,107	\$	49,582

The following table summarizes our sources and uses of funds for the three months ended June 30, 2022, and 2021:

<sup>1</sup> During the fourth quarter of the prior year, the Company changed its accounting policy with respect to customization and configuration of SaaS arrangements. See section 1.1 "Consolidated highlights" – footnote 2 for further details.

# NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES

Net cash flow provided by operating activities was \$12.3 million for the quarter compared to \$23.0 million for the same period last year. Stronger operating results were more than offset by outflows from net changes in non-cash working capital. The current quarter had a \$3.4 million outflow related to non-cash working capital compared to an inflow of \$13.4 million for the second quarter in 2021. The \$16.4 million variance reflects outflows across all working capital categories, including \$6.2 million related to share-based compensation attributable to a decline in the Company's share price.

For the six month period ended June 30, 2022, cash provided by operating activities was \$10.1 million compared to \$29.9 million last year, with a similar theme to the quarterly results. In particular, changes in net cash non-working capital were an outflow of \$17.2 million in the current year compared to an inflow of \$11.1 million in the prior year. The working capital variance is a net outflow of \$28.3 million, which is attributable to incremental outflows across most categories including:

- \$10.3 million related to the decline in share-based compensation and largely attributable to the decreased share price;
- \$9.5 million related to income taxes which included payment of increased 2021 taxes during the current year due to strong results combined with higher instalment payments in the current year based on prior year earnings; and
- \$6.3 million related to receivables, which is primarily driven by revenue growth in the services segment.

# NET CASH FLOW USED IN INVESTING ACTIVITIES

Net cash used in investing activities for the quarter was \$45.6 million compared to cash provided during the second quarter of 2021 of \$1.1 million. The increase in cash used in investing activities was due to the purchase of Reamined during the quarter. Year-to-date, net cash used in investing activities was \$54.9 million primarily related to the acquisitions of UPLevel and Reamined during the year.

# NET CASH FLOW USED IN FINANCING ACTIVITIES

Net cash flow during the quarter provided by financing activities was \$36.9 million compared to cash used in the prior year of \$4.8 million primarily driven by \$40.0 million of borrowings related to the acquisition of Reamined offset by dividends paid of \$4.1 million. Year-to-date, net cash used in financing activities was \$31.9 million primarily related to borrowings to finance the acquisition of Reamined offset by \$8.1 million dividends paid.

# 6.2 Capital expenditures

Capital expenditures were \$0.7 million for the quarter, compared to \$0.9 million last year and were \$1.2 million year-to-date compared to \$1.3 million last year. In both periods, capital expenditures were primarily related to system development work across our business segments.

	Thr	Three Months Ended June 30,				Six Months Ended June 30,			
				2021				2021	
(thousands of CAD)		2022	(res	stated)1		2022		(restated) <sup>1</sup>	
Registry Operations	\$	349	\$	269	\$	349	\$	269	
Services		102		118		238		231	
Technology Solutions		247		517		631		786	
Corporate and other		-		-		-		-	
Total capital expenditures	\$	698	\$	904	\$	1,218	\$	1,286	

<sup>1</sup> During the fourth quarter of the prior year, the Company changed its accounting policy with respect to customization and configuration of SaaS arrangements. See section 1.1 "Consolidated highlights" – footnote 2 for further details.

# 6.3 Debt

At June 30, 2022, our debt was \$81.5 million, which increased during the current quarter by \$40.5 million as a result of additional borrowings related to the acquisition of Reamined on June 1, 2022. Debt of \$0.5 million was acquired as part of the Reamined acquisition and is due to former shareholders of Reamined. The debt is unsecured and is non-interest bearing with no specific terms of repayment. It is the Company's intention to repay this amount during the next fiscal year.

During the first six months of 2021, the Company made voluntary prepayments of \$5.0 million towards its previous facility. The total aggregate amount available under the Credit Facility at June 30, 2022, remains at \$150.0 million.

For further information on our Credit Facility, refer to Note 16 in the December 31, 2021, Financial Statements, which are available on our website at www.company.isc.ca and in the Company's profile on SEDAR at www.sedar.com.

The Company was in compliance with all covenants throughout the period. The amount of borrowing costs capitalized during 2022 and 2021 was nil.

### 6.4 Total assets

Total assets were \$286.5 million at June 30, 2022, compared to \$232.5 million at December 31, 2021.

(thousands of CAD)	0	Registry perations	Services		chnology Solutions		orporate Ind other	As at	June 30, 2022
Total assets excluding intangibles, goodwill and cash	\$	26,415	\$ 20,246	\$	4,291	\$	13,962	\$	64,914
Intangibles		33,155	55,817		4,596		6		93,574
Goodwill		21,097	71,537		8,318		-		100,952
Cash		-	-		-		27,107		27,107
Total assets	\$	80,667	\$ 147,600	\$	17,205	\$	41,075	\$	286,547
		Registry		Те	chnology	C	Corporate	As at	December 31,
(thousands of CAD)	0	perations	Services		Solutions	á	and other		2021
Total assets excluding intangibles, goodwill and cash	\$	23,108	\$ 12,516	\$	4,099	\$	14,470	\$	54,193
Intangibles		1,506	54,794		4,755		12		61,067
Goodwill		1,200	67,372		8,562		-		77,134
Cash		-	-		-		40,104		40,104
Total assets	\$	25,814	\$ 134,682	\$	17,416	\$	54,586	\$	232,498

# 6.5 Working capital

At June 30, 2022, working capital was \$23.1 million compared to \$19.5 million at December 31, 2021. The \$3.6 million increase in working capital is primarily the result of higher results of operations and increased accounts receivable related to higher revenue from Registry Operations and Services. These increases are partially offset by the \$8.8 million cash outflow for the acquisition of UPLevel and the \$5.0 million cash outflow for the acquisition of Reamined.

	As at June 30,	As at I	December 31,
(thousands of CAD)	2022		2021
Current assets	\$ 54,954	\$	56,447
Current liabilities	(31,848)		(36,905)
Working capital	\$ 23,106	\$	19,542

# 6.6 Outstanding share data

The number of issued and outstanding Class A Shares as at June 30, 2022, was 17,609,998 and the number of issued and outstanding share options as of June 30, 2022, was 1,423,517. As of August 3, 2022, the date of filing, the number of issued and outstanding Class A Shares was 17,609,998 and the number of issued and outstanding share options were 1,423,517.

# 6.7 Common share dividend

On May 4, 2022, our Board declared a quarterly cash dividend of \$0.23 per Class A Share, paid on July 15, 2022, to shareholders of record as of June 30, 2022.

# 7 Business Risks

# 7.1 Financial instruments and financial risks

Financial instruments held in the normal course of business included in our consolidated statements of financial position as at June 30, 2022, consist of cash, short-term investments, trade and other receivables, accounts payable and accrued liabilities excluding share-based accrued liabilities, and long-term debt.

The Company does not currently use any form of derivative financial instruments to manage our exposure to credit risk, interest rate risk, market risk or foreign currency exchange risk. Refer to Note 20 of the Financial Statements for information pertaining to financial instruments and related risk management.

### 7.2 Business risks and risk management

ISC faces certain risks which can impact its business and its financial and operational performance. For the information on the risk management approach, business risks and risk management, refer to the Management's Discussion and Analysis and Annual Information Form for the year ended December 31, 2021, which are available on the Company's website at www.company.isc.ca and in the Company's profile on SEDAR at www.sedar.com. The main risks and uncertainties that could affect our future business results and associated risk mitigation activities have not materially changed since the release of our Management's Discussion and Analysis for the year ended December 31, 2021.

The global outbreak of COVID-19 continues to evolve. The ultimate long-term impact of COVID-19 on the Company and its business is uncertain and cannot be predicted with confidence.

# 8 Accounting Policies, Financial Measures and Controls

# 8.1 Off-balance sheet arrangements

The Company had no off-balance sheet arrangements as at June 30, 2022.

# 8.2 Related party transactions

Routine operating transactions with related parties are settled at agreed upon exchange amounts under normal trade terms. Refer to Note 22 in the December 31, 2021, Financial Statements, which are available on our website at www.company.isc.ca and in the Company's profile on SEDAR at www.sedar.com for information about transactions with related parties.

# 8.3 Critical accounting estimates

ISC's critical accounting estimates are contained in Note 2 of the Financial Statements under the summary of use of estimates and judgments and include references to:

- the carrying value, impairment and estimated useful lives of property, plant and equipment;
- the carrying value, impairment and estimated useful lives of intangible assets and goodwill;
- the allocation of the purchase price for the acquisition of Reamined and UPLevel;
- the recoverability of deferred tax assets; and
- the amount and timing of revenue from contracts from customers recognized over time with milestones.

The preparation of the Financial Statements, in conformity with IFRS, requires management to make estimates and underlying assumptions and judgments that affect the accounting policies and reported amounts of assets, liabilities, revenue and expenses.

Estimates and underlying assumptions are reviewed on an ongoing basis. Actual results may differ from these estimates. Revisions to accounting estimates are recognized in the period in which the estimates are revised and in any future periods affected. Critical accounting estimates and judgments are those that have a significant risk of causing material adjustment.

# 8.4 Changes in accounting policies

The Company has adopted the following revised standards, along with any consequential amendments, effective January 1, 2022, or on such date as they became applicable. These changes were made in accordance with the applicable transitional provisions. Refer to Note 2 of the Financial Statements for further information pertaining to the adoption and changes in these policies.

Proposed	
Standard	Description
Amendments to IAS 37 – Onerous Contracts – Cost of Fulfilling a	The amendments specify that the 'cost of fulfilling' a contract comprises the 'costs that relate directly to the contract'. Costs that relate directly to a contract consist of both the incremental costs of fulfilling that contract (examples would be direct labour or materials) and an allocation of other costs that relate directly to fulfilling contracts (an example would be the allocation of the depreciation charge for an item of property, plant and equipment used in fulfilling the contract).
Contract	The amendments apply to contracts for which the entity has not yet fulfilled all its obligations at the beginning of the annual reporting period in which the entity first applies the amendments. Comparatives are not restated. Instead, the entity shall recognize the cumulative effect of initially applying the amendments as an adjustment to the opening balance of retained earnings or other component of equity, as appropriate, at the date of initial application.

	This amendment will affect the assessment of and accounting for onerous contracts. The Company has adopted this amendment to IAS 37 effective January 1, 2022. The Company does not have any onerous contracts as of June 30, 2022.
Amendments to IFRS 3 – Reference to the Conceptual Framework	The amendments update IFRS 3 so that it refers to the 2018 Conceptual Framework instead of the 1989 Framework. They also add to IFRS 3 a requirement that, for obligations within the scope of IAS 37, an acquirer applies IAS 37 to determine whether at the acquisition date a present obligation exists as a result of past events. For a levy that would be within the scope of IFRIC 21 — <i>Levies</i> , the acquirer applies IFRIC 21 to determine whether the obligating event that gives rise to a liability to pay the levy has occurred by the acquisition date.
	Finally, the amendments add an explicit statement that an acquirer does not recognize contingent assets acquired in a business combination.
	This change will impact the analysis of business combinations. The company has adopted this amendment to IFRS 3 from January 1, 2022 and has applied this to acquisitions completed during 2022.

The IAS Board and IFRIC issued the following new standards and amendments to standards and interpretations, which become effective for future periods.

Description	Effective Date
The amendments to IAS 1 affect only the presentation of liabilities as current or noncurrent in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items.	January 1, 2023
The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.	
The amendments are applied retrospectively for annual periods beginning on or after January 1, 2023, with early application permitted. This amendment is currently being assessed by the Company to determine the impact.	
The amendments to IAS 1 — Presentation of Financial Statements and IFRS Practice Statement 2 — Making Material Judgements require that an entity discloses its material accounting policies, instead of its significant accounting policies.	January 1, 2023
The amendment is effective for annual periods beginning on or after January 1, 2023. This change will impact disclosures in Note 2 to the Notes to the Consolidated Financial Statements.	
The amendments introduce a definition of accounting estimates and are intended to help entities distinguish changes in accounting policies from changes in accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty". This distinction is important because changes in accounting policies must be applied retrospectively while changes in accounting estimates are accounted for prospectively. The amendment is effective for annual periods beginning on or after January 1, 2023.	January 1, 2023
	The amendments to IAS 1 affect only the presentation of liabilities as current or noncurrent in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items. The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services. The amendments to IAS 1 — <i>Presentation of Financial Statements</i> and IFRS Practice Statement 2 — <i>Making Material Judgements</i> require that an entity discloses its material accounting policies, instead of its significant accounting policies. The amendment is effective for annual periods beginning on or after January 1, 2023. This change will impact disclosures in Note 2 to the Notes to the Consolidated Financial Statements.

Amendments to<br/>IAS 12 —The amendments narrow the scope of the initial recognition exemption to clarify that<br/>the initial recognition exemption does not apply to transactions in which equal<br/>amounts of deductible and taxable temporary differences arise on initial recognition.January 1, 2023Deferred Tax<br/>related to Assets<br/>and LiabilitiesThe amendment is effective for annual periods beginning on or after January 1, 2023.January 1, 2023.This amendment is currently being assessed by the Company to determine the<br/>impact.This amendment is currently being assessed by the Company to determine theSingle<br/>TransactionTransaction

# 8.5 Financial measures and key performance indicators

Revenue, expenses and net income are key performance indicators the Company uses to manage its business and evaluate its financial results and operating performance. In addition to these results, which are reported in accordance with IFRS, certain non-IFRS measures are supplemental indicators of operating performance and financial position as well as for internal planning purposes. The Company evaluates its performance against these metrics by comparing actual results to management budgets, forecasts and prior period results. These non-IFRS financial measures include EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA margin and free cash flow. Refer to section 8.8 "Non-IFRS financial measures".

# 8.6 Internal controls over financial reporting

The Company's management, including the President and Chief Executive Officer and the Chief Financial Officer, is responsible for establishing and maintaining appropriate internal controls over financial reporting. Internal controls over financial reporting have been designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements in accordance with IFRS.

The design scope of internal controls over financial reporting has been limited to exclude controls, policies and procedures of Reamined and UPLevel, having been acquired less than 365 days prior to June 30, 2022. See section 8.7 "Disclosure controls and procedures" for Reamined and UPLevel's contribution to the Financial Statements.

Other than as described above, no changes in our internal controls over financial reporting that have occurred during the period have materially affected or are reasonably likely to materially affect our internal controls over financial reporting.

It should be noted that all internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation.

### 8.7 Disclosure controls and procedures

The Company's management, including the President and Chief Executive Officer and the Chief Financial Officer, is responsible for establishing and maintaining appropriate disclosure controls and procedures. Disclosure controls and procedures are designed to provide reasonable assurance that relevant information is gathered and reported to senior management, including the President and Chief Executive Officer and the Chief Financial Officer, on a timely basis so that appropriate decisions can be made regarding public disclosures.

The design scope of disclosure controls and procedures has been limited to exclude controls, policies and procedures of Reamined and UPLevel, which have been acquired less than 365 days prior to June 30, 2022.

The contribution of UPLevel to the Financial Statements for the three months ended June 30, 2022, was approximately 3 per cent of revenue and 5 per cent of expenses and for the six months ended June 30, 2022, was approximately 3 per cent of revenue and 4 per cent of expenses. At June 30, 2022, UPLevel contributed approximately 3 per cent of current assets, 4 per cent of non-current liabilities and 1 per cent of non-current liabilities.

The contribution of Reamined to the Financial Statements for the three months ended June 30, 2022, was approximately 2 per cent of revenue and 3 per cent of expenses and for the six months ended June 30, 2022, was approximately 1 per cent of revenue and 1 per cent of expenses. At June 30, 2022, Reamined contributed approximately 7 per cent of current assets, 23 per cent of non-current assets, 4 per cent of current liabilities and 9

per cent of non-current liabilities.

# 8.8 Non-IFRS financial measures

This MD&A includes certain measures, that have not been prepared in accordance with IFRS, such as EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA margin and free cash flow. Rather, these measures are provided as additional information to complement those IFRS measures by providing further understanding of our financial performance from management's perspective, to provide investors with supplemental measures of our operating performance and, thus, highlight trends in our core business that may not otherwise be apparent when relying solely on IFRS financial measures.

Management also uses non-IFRS measures to facilitate operating performance comparisons from period to period, prepare annual operating budgets and assess our ability to meet our future capital expenditure and working capital requirements.

Accordingly, these non-IFRS measures should not be considered in isolation or as a substitute for analysis of our financial information reported under IFRS. Such measures do not have any standardized meaning prescribed by IFRS and, therefore, may not be comparable to similar measures presented by other companies.

Non-GAAP Performance Measure	Why we use it	How we calculate it	Most comparable IFRS financial measure
EBITDA EBITDA Margin	<ul> <li>To evaluate performance and profitability of segments and subsidiaries as well as the conversion of revenue.</li> <li>We believe that certain investors and analysts use EBITDA to measure our ability to service debt and meet other performance obligations.</li> <li>EBITDA is also used as a component of determining short-term incentive compensation for employees.</li> </ul>	EBITDA: Net income add Depreciation and amortization, net finance expense, income tax expense EBITDA Margin: EBITDA divided by Total revenue	Net income
Adjusted EBITDA Adjusted EBITDA Margin	<ul> <li>To evaluate performance and profitability of segments and subsidiaries as well as the conversion of revenue while excluding non-operational and share-based volatility.</li> <li>We believe that certain investors and analysts use Adjusted EBITDA to measure our ability to service debt and meet other performance obligations.</li> </ul>	Adjusted EBITDA: EBITDA add (remove) Share-based compensation expense, stock option expense, acquisition and integration costs, gain on disposal of property, plant and equipment assets Adjusted EBITDA Margin: Adjusted EBITDA divided by Total revenue	Net income
Free Cash Flow	<ul> <li>To show cash available for debt repayment and reinvestment into the Company.</li> <li>We believe that certain investors and analysts use this measure to value a business and its underlying assets.</li> </ul>	Net cash flow provided by operating activities deduct (add) Net change in non-cash working capital, cash additions to property, plant and equipment, cash additions to intangible assets	Net cash flow provided by operating activities

# 8.9 Non-IFRS financial measures definition

EBITDA is defined as earnings before interest, taxes, depreciation and amortization expense. Adjusted EBITDA adjusts EBITDA for share-based compensation expense or income, stock option expense, transactional gains or

losses on assets, asset impairment charges, and acquisition and integration costs. These measures, in addition to net income and income from operations, measure business performance and cash flow generation because it removes cash flow fluctuations caused by the above adjustments. Furthermore, we use adjusted EBITDA for business planning purposes and to evaluate and price potential acquisitions. In addition to use by management, we also believe these measures are widely used by securities analysts, investors and others to evaluate the financial performance of the Company and for comparing our results with those of other companies. EBITDA margin and adjusted EBITDA margin are calculated as a percentage of overall revenue.

Free cash flow is used as a financial measure in our evaluation of liquidity and financial strength. Adjusting for the swings in non-cash working capital items due to seasonality or other timing issues and cash additions to property, plant and equipment and intangible assets, free cash flow assists in the long-term assessment of liquidity and financial strength. This measurement is useful as an indicator of our ability to service our debt, meet other payment obligations and make strategic investments. Free cash flow does not represent residual cash flow available for discretionary expenditures.